



Advisory # 2024-A-020

Subject: Uninjured Passenger Centre Relocation

From: Operational Continuity & Emergency Management Programs (OCEMP)

Contact: Flora Graham, flora.graham@gtaa.com, 416-776-3426

Date of Issue: 2024-04-16

Effective Date: 2024-04-12

The Greater Toronto Airports Authority (GTAA) has relocated the Uninjured Passenger Centre, with immediate effect.

Please be advised that the Uninjured Passenger Centre is a pre-assigned location for use during aircraft related emergencies, where there is a requirement to gather uninjured passengers for processing or protection from intrusive media & public scrutiny.

The Uninjured Passenger Centre has been relocated from Terminal 3 Pier A, Gate A1D / Lounge B1D to Terminal 1, Hammerhead F (HHF) POD 6, Gates 180/181 / Lounge / F/E 80/81.

For further information or clarification, contact Flora Graham or the Operational Continuity & Emergency Management Programs (OCEMP) department at emergency.management@gtaa.com or call 416-776-3737.

A handwritten signature in purple ink, which appears to read "Dwayne MacIntosh".

Dwayne MacIntosh
Senior Director, Aviation Operations