



Advisory # 2026-A-012

**Subject:** T3 Temporary Rideshare and Air Crew Pick-Up Relocation

**From:** Ground Transportation

**Contact:** Manager, Ground Transportation Services

**Date:** May 12<sup>th</sup>, 2026

As part of our ongoing commitment to maintaining safe and efficient curbside experience at Toronto Pearson, temporary adjustments will be made to Rideshare and Air Crew Operations at Terminal 3 to accommodate scheduled pedestrian crosswalk repairs at the Arrivals outer curb.

Effective May 19, 2026, at 06:00 AM through May 22, 2026, at 10:00 PM, the third curb at Terminal 3 Arrivals will be temporarily closed to allow for this work to be completed safely.

During this period:

- All Domestic Rideshare Pickups will be conducted at T3 departures level between Post 5 – 13
- All International Rideshare Pickups will be conducted at T3 departures level between Post 35 – 43
- Air Crew pick-up will be temporarily relocated to the Terminal 3 Arrivals inner curb, between Posts 3 –5.
- There will be no impact to TTC pick-up locations. TTC buses will utilize the outermost lane when exiting the terminal.
- Enhanced on-site support and traffic management measures will be in place throughout the duration of the work.
- Increased staff presence will be available to assist passengers and drivers with wayfinding and traffic flow.
- Clear signage will be installed across the terminal to guide passengers to temporary locations.
- Public announcements (PA) will be made at regular intervals throughout the terminal.
- Real-time updates will be provided to passengers through rideshare applications at the time of booking.
- Passengers and drivers are encouraged to follow posted signage and staff direction while in the area.

Please feel free to contact Groundside Operations for any additional information or questions.

Air Crew Temporary Pick-up Location



Temporary Rideshare Pick Up Location

**Departures Level Post 5-13**



**Departures Level Post 35-43**

