



Advisory # 2018-A-024

Subject: Transition – Baggage Cart Management and Maintenance Services

From: Customer and Terminal Services

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Date: 2018-05-29

We are pleased to announce that Outland Carillion has been awarded Baggage Cart Management and Maintenance Services at Toronto Pearson. Outland Carillion will assume these service from Smarte Carte effective June 1st, 2018 at 12:01 a.m.

The following key management contacts will oversee the provision of these services on behalf of Outland Carillion:

Operations Manager Customer Care	Sanel Ahmic sahmic@carillion.ca (416) 735-9604
Assistant Manager Customer Care	Reuel Sassoon reuel.sassoon@outlandcarillion.ca
24 Hour Terminal Supervisor Contact	Terminal 1: (647) 288-3736 Terminal 3: (647) 288-3738