



Advisory # **2019-A-028**

**Subject: RMU Phone Number Changes**

**From:** Resource Management Unit (RMU)

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**Date:** July 11, 2019

Effective Wednesday July 17<sup>th</sup>, 2019 to better align the RMU's internal and external processes, phone numbers identified in this Advisory will be changing for all our stakeholders. The Resource Management Unit is responsible for ensuring that all flights have the required resources allocated (counters, baggage, stand, lounge, overnight aircraft parking, information displays) for a constant 24/7 basis at the following airport locations:

- Terminal 1 and 3 Stands
- FedEx Stands
- 3 Bay Parking Locations
- Cargo West (also known as Infield Cargo)
- Infield Concourse (IFC)
- H Gates Parking Locations

There are currently 5 operational positions within the Resource Management Unit which have staff coverage on a 24/7 basis. These positions are as follows:

- Terminal 1 Stand Planner
- T1 Baggage/T1 Support Planner
- Terminal 3 Stand Planner
- Counter Allocation/T3 Support Planner
- Information Position

The changing phone numbers are:

Position	Current	New
T1 Baggage/ T1 Support Planner	416-776-2241	<b>416-776-0200</b>
T3 Stand Planner	416-776-5254	<b>416-776-0300</b>
Counter Allocation/ T3 Support Planner	416-776-2242	<b>416-776-0400</b>

The following numbers will remain unchanged:

Position	Current
Information Position	416-776-9600
T1 Stand Planner	416-776-0100
Airport Reservation Office	416-776-7568
Night Flight Restriction Program	416-776-3480
IRROPS	416-776-2800