

Advisory **# 2019-A-039**

Subject: Terminal 3 Elevator BH28

From: Customer & Terminal Services

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The GTAA Airport Development and Construction department capital program continues to improve the reliability of People Moving Devices (PMDs) throughout Toronto Pearson International Airport.

The next elevator to be upgraded in Terminal 3 is elevator **BH28**, which service gates C30-C31. This elevator will be removed from service on **September 13, 2019** with an expected return to service date of **November 30th, 2019**. During this period International arriving passengers who require the use of the elevator will need to be escorted by an air carrier representative to elevator BH29 which is located in the airside corridor at gate C32 (see drawing below).

In addition, all carriers with International arriving flights are requested to provide the RMU with wheelchair counts in addition to the passengers counts that are already provided.

If have any questions, please do not hesitate to contact Hossana Ashagrie at 416-776-3487.

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