



**Advisory # 2020-A-018**

**Subject: Optimizing Toronto Pearson operations due to COVID-19**

**From:** Aviation Services; Customer and Terminal Services; Airport Development and Technical Services; Governance, Corporate Safety and Security

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**Optimizing Toronto Pearson operations due to COVID-19: A message from Craig Bradbrook, Scott Collier and Pat Neville**

As the number of flights and passengers decrease at Toronto Pearson, the GTAA is taking steps over the coming days and weeks to ensure we are using our facilities in the most efficient way and according to the demand. This will allow us to remain in operation, while reflecting the number of passengers and airlines using the airport on a daily basis.

At the same time, we will be maintaining all of the facilities with a high degree of readiness to support operations once demand returns.

Our approach is focused on the following areas: terminal facilities, airside assets and baggage consolidation, energy and contract savings, maintaining passenger and employee safety and physical distancing.

These decisions to consolidate the operations will enable us to help our airline partners deliver on their operation more efficiently, while maintaining the health and safety of everyone at the airport.

The GTAA's phased approach to right sizing our facilities will be implemented as follows:

**Effective April 3, the following locations will be temporarily out of operation:**

- Terminal 3 Pier A
- Terminal 3 500 Series Check-in
- Terminal 1 Check-in Aisles 5 to 10, 13
- Pier D Bag room
- Hammerhead F Bag room

**Effective April 9, the following locations will be out of operation:**

- Terminal 3 Piers B/C Gating consolidation
- Terminal 1 Pier D Closure (excluding walkout gates)
- Terminal 1 Pier G
- Terminal 1 International Pre-Board Screening and Non-Passenger Screening-Terminal (subject to completion of Sectorization passenger corridor)
- Consolidation of Terminal 1 International gating and partial closure of Hammerhead F

Any additional changes at Toronto Pearson will be shared as they are confirmed.

Thank you for your commitment to Toronto Pearson and for working together for the future of our airport.