

Advisory # 2022-A-006

Update: Pass Permit Control Office (Pass Office) System Changes

From: Governance, Corporate Safety and Security

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The Pass Office team has implemented the new software to replace the end-of-life system. We are in process of migrating data from the old system to the new software.

The Pass Office will need additional time and will continue to remain closed Monday, February 07, 2022 and Tuesday, February 08, 2022. The virtual queue will remain closed during this time.

This implementation is necessary to improve the processing experience and to better suit the needs of the airport community as it relates to pass issuance.

Regular updates will be provided until the Pass Office resumes normal operation.

We appreciate everyone's patience as we work to improve the Pass Office experience.