



Advisory # **2022-A-047**

Subject: Reminder on Terminal 3: Duty-Free – Cash and Carry Protocol

From: Finance & Commercial

Contact: Joe Daiello (joey.daiello@GTAA.com) 416-776-5142

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In the mixed environment of Terminal 3 international and domestic departing passengers, Duty-Free is permitted to sell duty-free goods to international passengers, and these passengers are permitted to take their purchases with them ("Cash and Carry"). CBSA permits this allowance with the understanding that all protocols are strictly adhered to.

As a reminder, there are protocols for when passengers must exit the sterile environment for any reason (e.g., cancelled or long-delayed flights):

In the event that a flight is cancelled or delayed to the following operational day requiring passengers to exit the sterile area, or in any circumstances where passengers will be seeking to exit the sterile area with duty-free purchases, airlines are required to notify the Duty-Free office by calling 416 875 9185 immediately. In this scenario, airlines are also required to notify passengers that they must return their duty-free purchases to the nearest duty-free store.