



Directive #2021-D-003

Subject: Face Covering Requirements in Baggage Laterals and Airside

From: Governance, Corporate Safety and Security

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Effective Date: 2021-04-21

Expected Action:

In support of Directive #2020-D-005 and as increased rates of transmission of COVID-19 continue, due in principal to the Variants of Concern(VOC) it is more important than ever that employees must wear their issued three ply non-medical or surgical masks when in a shared space or when unable to physically distance (2 m). This includes baggage laterals in the terminal buildings and all locations airside.

Exceptions:

Airport employees with respiratory conditions or persons with disabilities where the condition or disability renders the wearing of a face mask not feasible. Persons that have a doctor's note stipulating they are unable to wear a mask should not be in passenger facing roles to ensure the protection of themselves and others.

In support of Advisory #2020-A-043 an airport employee, who, after being approached, refuses to comply with or ignores the request to wear a mask as per Directive #2020-D-005, will be required to surrender their Restricted Area Identity Card (RAIC), or be issued an infraction under the Trespass Act, and must leave the terminal facility immediately. A minimum one (1) day suspension of the RAIC and terminal access privileges will occur. Failure to surrender the RAIC at the request of the GTAA will be considered a violation of the Terms and Conditions of Issue and may result in further sanctions up to permanent

revocation. Airport employees may request the return of the RAIC following the directions provided at the time of the RAIC confiscation.

Background and Impact:

Reducing the spread of COVID-19 and keeping each other healthy and safe requires multiple actions, including staying home if sick, testing and tracing, proper hand and respiratory hygiene, physical distancing and use of face mask. To help provide a safe airport environment for all employees and passengers, Toronto Pearson began requiring the use of face masks in all terminal areas in May 2020.

With information constantly evolving, coupled with frequent updates visit the links below

Link: <https://www.torontopearson.com/en/healthy-airport>

***face mask** means any non-medical mask or face covering that is made of at least three layers of tightly woven material such as cotton or linen, is large enough to completely and comfortably cover a person's nose and mouth without gaping and can be secured to a person's head with ties or ear loops.*



Kath Hammond

Vice President, Governance, Corporate Safety and Security