



**Supersedes:**

**Directive # 2021-D-005**

**Subject: AVOP Written Test Location and Renewal Process – Amendment**

**From:** GTAA AVOP Program

**Contact:** AVOP Program, [AVOP@gtaa.com](mailto:AVOP@gtaa.com) , 416-776-AVOP (2867)

**Date of Issue:** 2021-06-01

**Effective Date:** 2021-06-01

**Expected Action:** Compliance with procedures for AVOP renewals.

**Background and Impact:** The written exam location will temporarily be moving to Lounge 15 in Terminal 1 as of June 1, 2021. Lounge 15 is located at the far East end of Terminal 1, Departures level. There will be no other changes to the written test processes, the tests will continue to be offered on Tuesday and Thursday excluding statutory holidays at 08:30, 10:30 and 13:30.

Additionally, in effort to continue to improve airside safety at Toronto Pearson, effective June 15, 2021 the following changes will be taking place:

- i. As part of the AVOP renewal process, there will be an additional requirement for AVOP applicants to complete a recurrent online training course. The course is made up of 5-6 modules depending on whether you hold a DA AVOP or D AVOP;
- ii. All AVOP Applicants will be required to present the certification of completion for the training to complete the written test and renew your AVOP; and
- iii. All D AVOP renewal applicants will require a practical test as part of the renewal process. As a reminder, applicants will be required to pass the AVOP D written exam prior to booking their D practical driving test.

Access to these modules will be through the AVOP website at:

<https://www.torontopearson.com/avop>

For those who are renewing their DA AVOP the following modules will be required:

- AVOP 1 – Airside Basics
- AVOP 2 – Airside Driving
- AVOP 3 – Airside Safety
- AVOP 4 – Airside Maps
- AVOP 5 – Knowledge Check

For those who are renewing their D AVOP the following modules will be required:

- AVOP 1 – Airside Basics
- AVOP 2 – Airside Driving
- AVOP 3 – Airside Safety
- AVOP 4 – Airside Maps
- AVOP 5 – Knowledge Check – Code will be generated for access to module 6
- AVOP 6 – D Permit Refresher



Craig Bradbrook  
Chief Operating Officer