



Supersedes: 2023-D-003

Directive # 2023-D-014

Subject Security Breaches in the Transborder Designated Area

From: Airport Operations

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Effective Immediately

Purpose

The purpose of this Directive is to highlight the number of security incidents recently, where the sterility of the Transborder Area of the terminals has been breached by airline and ground handler staff. The Directive also reminds airport organizations and employees of the enforcement action that will be taken in such incidents.

Background

There has been a spike in the number of security incidents where the security of the Transborder area has been breached by airline / ground handler staff who have offloaded passengers from arrival flights into the Transborder area. This results in the activation of containment measures which disrupt operations in the Transborder area and lead to delays in passenger processing and flight departures. There have also been incidents where Airport RAIC holders have entered the Transborder area without an operational requirement or need to be there. Accordingly, from March 6, 2023, the following enforcement action will be taken.

Enforcement Action

Where there is a breach in the security of the Transborder area, due to improper gate

management (or the presence of a staff member without a right or need):

- The RAIC of the responsible gate agent (or staff member) will be confiscated by GTAA;
- Both the RAIC holder involved in the security incident and the company's management representative will be required to attend an interview with GTAA prior to the RAIC being returned; and the
- Company will be required to implement corrective actions, in consultation with the GTAA, to prevent further sterility incidents.

In the event of repeated security breaches by staff of the same company, the GTAA reserves the right to direct additional corrective actions, including the deployment of contracted security (at the airline's expense) to meet its flights when gated on a Transborder gate.

Expected Action:

Please ensure that your staff are appropriately briefed and trained to avoid such security incidents in the Transborder area.



Craig Bradbrook
Chief Operating Officer