

# Eye on safety

Toronto Pearson Safety Program eBlast | SEPTEMBER 2018



## KEEP YOURSELF IN PRISTINE CONDITION

Did you know that in 2017 at Toronto Pearson, 45% of reported lost-time injuries were due to manual handling? That represents over 300 employees who went home hurt from work due to back sprain and strain. Tackling the issue of manual handling injuries is our largest opportunity to improve safety here at the airport.

Many of us perform manual handling tasks in our daily work, whether it's lifting baggage or equipment, or moving supplies or galley trolleys. You may think your role doesn't include physical tasks, but many of us perform manual handling at home without realizing it. Whether it's taking out the garbage, moving cases of bottled water from the trunk of the car into the house, or mowing the lawn, our everyday lives include opportunities for injury.

The Toronto Pearson Safety Program is pleased to be working with Pristine Condition International, a U.K.-based company which is expert in manual

handling training. Its principles – based on Olympic weightlifting techniques – are scientifically proven to take more than 70% of the pressure off the body when performing manual handling tasks. The Pristine Condition program shows you how to use these principles in your daily work and everyday life.

In September and October, we'll work with over 80 employers to introduce this program airport-wide. Events will take place during Canadian Airports Safety Week (September 17–21), where you'll have the opportunity to hear from Pristine trainers, learn and practise the principles, and join Team Pristine.

Toronto Pearson will join others in the aviation industry that have implemented this program, including British Airways, London Heathrow Airport, Qantas, United Airlines and Menzies.

The Pristine Condition program will go a long way toward helping us accomplish our goal of zero injuries here at Toronto Pearson. Other companies have achieved zero manual handling injuries. How about Toronto Pearson being the very first airport?

To learn more about the Pristine Condition program or to arrange for the Team Pristine Safety Van to visit your workplace during Canadian Airports Safety Week, contact Adam Hedrick at 416-776-2458.

## Eye on Safety Awards Recipient

Philroy Sutherland of Webb Aviation Services was nominated by his colleague Justin Hoeg for a Tier 2 Eye on Safety Award in March 2018. Philroy was nominated for providing exceptional leadership to his crew, while conducting stretching at the beginning of each shift. The stretch and flex program aims to reduce overexertion, sprains and strains to ensure everyone works safely and goes home to their friends and family at the end of their shift. Congrats, Philroy!

Do you work with someone who has acted to prevent accidents, incidents and injuries? Has someone you know gone above and beyond their job duties to maintain the safety or security of the airport? The Toronto Pearson Safety Program is always accepting nominations for Eye on Safety Awards.



From L to R: Currie Russell, Manager, Toronto Pearson Safety Program, Philroy Sutherland, Jervis B. Webb, and Justin Hoeg, Jervis B. Webb.

Canada's airports are joining forces to strengthen safe and healthy work practices among airport employees.

CANADIAN AIRPORTS

# Safety Week

SEPTEMBER 17 - 21, 2018



Get involved. Learn more at [torontopearson.com/CASW2018](http://torontopearson.com/CASW2018)  
Share the word via social media using the hashtag #CASW2018



The nomination form is available on our website at [www.torontopearson.com/eos](http://www.torontopearson.com/eos)

# Toronto Pearson Safe Behaviours

Behaviour-based safety is a method for improving safety performance based around why people do what they do. Rather than concentrating on hazards, behaviour-based safety focuses on identifying and working to change individual actions, including those between individuals. We want to empower people with the foundation and tools to create safe spaces for themselves and others each day – at home, while travelling and at work.



Here at Toronto Pearson, we've identified four key behaviours to reduce injuries, decrease the presence of airside debris, and make our environment safer for everyone.



# Airside Vehicle Operator's Permit (AVOP) Safe Driving Tips

Do you operate vehicles on runways and taxiways? Driving requires heightened vigilance and care.



## BE PATIENT

**The Airport Is a Busy Place!**

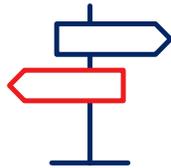
Plan ahead when moving across the airfield, allowing time for screening points or aircraft moving through the gates. Never drive behind an aircraft pushing back. Don't rely on WingWalkers or risk a cut-off incident by rushing across the taxiway.



## BE PREPARED

**for the Drive**

Always get proper sleep in advance of getting behind the wheel. Make sure your vehicle is mechanically fit for the task and won't deposit FOD on the airfield. Consult the Notice to Airmen (NOTAM) to find out which runways are currently in use and check for any airfield closures. Have an AVOP map handy to confirm your route, and consider a notepad for keeping track of longer clearances.



## BE AWARE

**of Distraction and Task Saturation**

Communicating with Air Traffic Control (ATC) takes priority above other conversations. If you have passengers, remind them of this as necessary. All Very High Frequency (VHF) radio-equipped vehicles must continually monitor ATC and remain aware of clearances. Distribute duties among those in your vehicle if appropriate, especially secondary communications.



## BE ATTENTIVE

**to Radio Phraseology and Clearances**

Speak clearly using proper phraseology, reading back all instructions fully. Look out for potential similarities between vehicle call-sign numbers and airline flight numbers. If ATC instructions are unclear, do not proceed and call back to confirm.

Finally, NEVER cross a lit stop bar, even as part of a group of vehicles. Question any direction by ATC or the leading vehicle to do so.

2018 TORONTO PEARSON SAFETY CLIMATE SURVEY  
AUGUST 13 – DECEMBER 31

**GOOD THINGS COME TO THOSE WHO CLICK**

TAKE 2 MINUTES TO COMPLETE OUR SURVEY TO HELP IMPROVE SAFETY AND EARN A CHANCE TO WIN.

**GRAND PRIZE** 2 PRIZES OF AN **IPHONE X**  
**2ND PRIZE** 4 PRIZES OF AN **IPAD 32 GB**  
**3RD PRIZE** 10 PRIZES OF INDIVIDUAL **\$100 AMAZON GIFT CARDS**

**SURVEYMONKEY.COM/R/SAFER2018**

Safety is important to us. We value your opinion!



EMERGENCY: 416-776-3033  
NON-EMERGENCY: 416-776-3055  
REPORT A SAFETY OR SECURITY CONCERN:  
[Report\\_It@taa.com](mailto:Report_It@taa.com)