

Toronto Pearson

NON-PUNITIVE REPORTING POLICY

At Toronto Pearson, safety and security are our top priorities. These are supported by our vision of zero injuries. All individuals employed at the Airport are collectively responsible for safety.

The Greater Toronto Airports Authority's (GTAA) Non-Punitive Reporting Policy is in place to encourage those who have concerns about safety to report them without fear of reprisal.

Toronto Pearson employees will not be subject to disciplinary action by the GTAA when reporting safety concerns and incidents or identifying issues of non-compliance with applicable safety and security legislation, regulations, standards or laws.

Exclusions from this policy:

- The incident is the result of willful or wanton disregard for established processes, procedures or training.
- Criminal activity or criminal intent has been involved in the making or reporting of an issue.
- The reporting is malicious, vexatious, frivolous or abusive.
- False, misleading or intentionally inaccurate information is provided.

This policy applies to all employees at Toronto Pearson and is intended to complement or augment other corporate and organizational non-punitive reporting policies.



Deborah Flint
President and CEO

Greater Toronto Airports Authority, 2020

