



Conversations about our future: Public Workshop, Oakville

Date: July 6, 2017

Location: Harbour Banquet and Conference Centre

Moderator: Peter MacLeod, MASS LBP

Presentation: Eileen Waechter, Director, Corporate Relations and Strategic Partnerships and Cynthia Woods, Manager, Noise Management Office, at the Greater Toronto Airports Authority (GTAA)

Participants: 26 Community Members

Goals: to share information and gather community advice about Toronto Pearson International Airport's Growth Strategy and the Airport's approaches to managing and mitigating airplane noise.

Format: The evening began with a short presentation about Toronto Pearson's master planning process, including initial plans for an airport transit hub and explanation of how the airport mitigates environmental impacts, addresses noise impacts, and work with communities to grow responsibly. Participants then engaged in small group discussions, led by facilitators, that responded to four questions. After approximately an hour of small group conversation, representatives of each group shared highlights from their conversations with all in attendance.

Summary of Responses Gathered

1. What are the benefits and drawbacks of Pearson's growth

Benefits	Drawbacks
<ul style="list-style-type: none">• Economic growth in the greater Toronto Area as well as Southwestern Ontario• Improved connections to more of the world both for air passengers and goods coming into and out of our region	<ul style="list-style-type: none">• Increased airplane noise overhead• Greater congestion in communities around the airport - on public transit and on roads• Increased noise and air pollution resulting in negative impacts to human health• Impact of increased fuel consumption on climate change• Delayed flights due to runway crowding or runway repairs as indicated by recent Runway 05/23 rehabilitation work• Impact on real estate value of homes under flight paths with more air traffic associated with growth



2. What steps would you like to see the GTAA take to...

...provide new transit options for the airport and region?	...engage and inform residents about its operations?	...strengthen its commitment to the environment?
<ul style="list-style-type: none"> ● Work with transit partners and municipalities in the GTHA to develop regional transit routes that offer better connectivity to such places as Oakville ● Develop transit that accesses both terminals equally rather than only Terminal 1 ● Encourage people to use existing transit more by advertising services more clearly and ● GTAA work with transit providers to ensure routes to the airport are appropriately equipped for travellers. ● Extend the subway to Pearson and ensure no routes to Pearson are more expensive than the UP Express 	<ul style="list-style-type: none"> ● Use different communications such as social media, direct mail, local television commercial advertisements to provide more information on airport operations ● Provide regular, ongoing engagement opportunities between residents and the airport and not when things go wrong ● Present people with specifics, and don't be afraid to communicate the positives and negatives of airport operations or airport growth ● Communicate why operational changes occur and how those changes could potentially affect neighbourhoods so the community is better informed ● Develop a multi-stakeholder committee for oversight and decision-making at the airport that also oversees NAV CANADA and includes Transport Canada ● Invite Transport Canada and NAV CANADA to all public meetings 	<ul style="list-style-type: none"> ● Monitor airport and aircraft emissions, and ensure all publications are accessible ● Encourage plane routes have the least impact on the environment ● Invest in cleaner fuel research ● Offer different landing fees that would benefit aircraft that have a lower carbon emissions

3. How would you propose to address the concerns of residents who are adversely impacted by airplane noise?

- Offer retrofitting and soundproofing programs to homes underneath flight paths
- Place noise monitoring devices in more neighbourhoods, and expand the webtrack monitoring system
- Update the airport complaints system to allow for a wider variety of noise complaints
- Show how the airport noise complaints process works, and that there is real impact as a result of noise complaints being made
- Share the noise - spread out flights from the areas that suffer the highest frequency
- Run flight paths over non-residential land like highways or hydro lines.
- Ensure descent isn't over residential neighbourhoods
- Communicate and clearly explain to residents why certain flight paths are used



- Ensure the GTAA works with residents across the GTHA, not just those directly nearest the airport, since noise impacts are distributed across the region
- Work with airlines to retrofit the A320 or restrict/fine the number of non-retrofitted planes that can land at Pearson
- Work with other regional airports to explore diverting more traffic, like cargo flights, to other airports
- Ensure there is broad representation of all noise-affected neighbourhoods on GTAA boards and panels
- Review the night flight budget
- Support and encourage the creation and growth of a Pickering Airport
- Implement recommendations from independent investigations like the Independent Toronto Airspace Review

4. From among the items you've discussed, what are the top three measures Pearson could take to ensure that it grows responsibly?

Reduce noise over communities	<ul style="list-style-type: none">● Provide financial incentives to airlines to use aircraft that have low-emissions and are retrofitted for noise; charge higher landing fees for aircraft that isn't retrofitted● Move flight paths over existing non-residential corridors such as highways● Avoid concentrated flight paths over residential areas
Increase Pearson's accountability to governments and the community	<ul style="list-style-type: none">● Improve oversight mechanisms that address community concerns that include Transport Canada, municipal governments, and NAV CANADA● Ensure there is broad representation of all noise-affected neighbourhoods on GTAA boards and panels● Communicate honestly and clearly about both negatives and positives of airport growth
Help develop more options for air and ground travel	<ul style="list-style-type: none">● Make public transit to the airport from the whole GTHA, not just from downtown Toronto● Support and encourage the creation and growth of a Pickering Airport