



Consultative Committee

Minutes

Date: September 11, 2018

Location: GTAA Office, Pearson A & B

Chair: Lorrie McKee, Director, Public Affairs & Stakeholder Relations

Attendees: Heather Craig-Peddie, ACTA Ontario
Aylin Lusi - Toronto Region Board of Trade
Anton Norbert, City of Brampton Resident
Jan Nevins, Mississauga Board of Trade
Shane Rayman, City of Toronto resident
Gordon Hui, Peel Region (alternate to Sabbir Saiyed)
Badar R. Shamim, Brampton Board of Trade
Steven Tufts, Brampton Mississauga & District Labour Council
Jonathan Wheatle, Region of York (alternate to Lina Bigioni)

Regrets: Vincent Crisanti, Councillor, City of Toronto
John Davidson, The Regional Municipality of Halton
Gurpreet Dhillon, City of Brampton
Michael Ford, Councillor, City of Toronto
Carolyn Parrish, Councillor, City of Mississauga
Stephen Rose, City of Mississauga resident
Savik Ramkay, Seneca College
Kathy Weiss, Region of Durham

Resource Members: Ludovic D'Souza, Transport Canada
Danette Dalton, City of Brampton
Harold Dremim, City of Mississauga
David Parco, NAV Canada
Paul Steckham, Ministry of Transportation

Resource Members Absent: Massimo Bergamini, NACC
Sarah Jarvis, Tourism Toronto
Caroline Polgrabia, Ministry of Tourism

Also in Attendance: Ingrid Pringle, Management Assistant, GTAA
Michael Mendel, Manager, Government Affairs and Stakeholder Relations
Greg Owen, Associate Director, Government Agency Programs, GTAA
Denise McClure, Senior Manager, Economic Development, City of Brampton
Eileen Waechter, Director, Corporate Relations & Strategic Initiatives, GTAA
Dan Jansson, IMAW/TAWC/Air Canada Representative
Michael Corrado, TAWC/IMAW Representative

Item	Details
1.0	PRELIMINARY ITEMS
1.1	<ul style="list-style-type: none">• Welcome and roll call conducted by Lorrie McKee.
1.2	<ul style="list-style-type: none">• Review and Approval of September 11, 2018 agenda – approved by all members.<ul style="list-style-type: none">• The Brampton presentation will be made by Denise McClure. Agenda updated.
1.3	<ul style="list-style-type: none">• Review and Approval of June 12, 2018 minutes - moved J. Nevins, seconded J. Wheattle.
1.4	Matters Arising from Previous Meeting – June 12, 2018. <ul style="list-style-type: none">• Link to full video in Massimo’s presentation be sent to members due to technical difficulties – link sent via email to CC members on June 13, 2018• Additional background on Bill C49 be sent to members – sent to CC members on June 26, 2018• Wording on resolution to be updated and circulated to members – revised version of resolution sent to CC members on August 9, 2018
2.0	REGULAR ITEMS
2.1	GTAA Information Update (handout). <ul style="list-style-type: none">• GTAA Information Update was made available at the meeting. Update can be found here.
3.0	DISCUSSION ITEMS
3.1	Summer Facilitation Update: Ensuring Government Agencies are Keeping up with Passenger Growth <ul style="list-style-type: none">• Greg Owen, Associate Director, Government Agency Program presented the Summer Facilitation Update.• The full presentation can be found here.
3.2	Update: Brampton’s Economic Development Master Plan <ul style="list-style-type: none">• Denise McClure, Senior Manager, Economic Development provided an update on Brampton’s Economic Development Master Plan.• The full presentation can be found here.
3.3	Member Resolution – Resolution to Strike Committee for Ground based transportation in proximity to Airport <p>Shane Rayman, Resident member from the City of Toronto, brought forward a motion to strike a Committee for Ground based transportation in proximity to Airport. Resolution: NOW THEREFORE the Consultative Committee of the Greater Toronto Airports Authority recommends as follows:</p> <ol style="list-style-type: none">1. That the GTAA strike an external Committee (the “GTAA Ground Transportation Committee”) to coordinate, facilitate and provide input on plans for ground

transportation in and around the Airport, including connections to the Regional Transit and Passenger Centre.

2. That the GTAA Ground Transportation Committee includes representatives of the GTAA, the federal government, the provincial government, regional municipalities and local municipalities, all of whom have a voice in and input in the planning for ground transportation around the Airport.
3. That the GTAA Ground Transportation Committee has a mandate to discuss, facilitate, coordinate and provide input on plans for ground transportation around the Airport, including:
 - a) The development of a hub to connect rapid transit in proximity to the Airport,
 - b) To preserve rights of way necessary for ground transportation and rapid transit to develop in and around the Airport,
 - c) To coordinate rapid transit and ground transportation between various levels of government, and
 - d) To encourage and plan further safe, efficient, cost effective and productive ground transportation, including rapid transit, around the Airport.
4. That the GTAA Ground Transportation Committee provides regular reports back the GTAA Consultative Committee.
 - Motion carried unanimously by all members.
 - Full resolution can be found [here](#).

4.0 MEMBERS UPDATE

- Committee members reported on each of their areas.
 - **ACTA Toronto – Heather Craig Peddie**
 - Summary of ACTA's submission to the Air Passengers Bill of Rights was broken down into eight steps.
 - Pre-sale – Airfare advertising rules extend to charter flights
 - Time of sale – Airline tariffs are readily available and easy to read, customer advised of trip cancellation insurance and out of province insurance
 - Post-sale & Pre-travel – when there are changes to schedule consumer should be compensated depending on when the consumer was notified, measures be put in place to allow for name changes
 - Check-in – passenger be given options to rebook or refund and compensation given
 - Boarding – passenger be given option to rebook, refund and compensation given when denied boarding. Suggest auction method be used to get willing volunteers to give up their seat on the flight.
 - In-flight – Tarmac delays – passengers be updated every 30 minutes with the reason for the delay. Ability to disembark at the four-hour mark.
 - Arrival – Lost/damaged baggage – after two weeks from date of departure is deemed lost and any baggage fees paid are refunded and minimum compensations be \$100
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- Post travel – customer is aware of where to go if recourse or resolution is needed.

 - **MBOT – Jan Nevins**
 - Mississauga Board of Trade, other boards of trades and chambers of commerce has called on the provincial government to immediately repeal Bill 148. SME's find portions of the bill crippling to their business. MBOT currently reviewing 195 opposed policy regulations for the upcoming Annual General meeting of the Ontario Chamber of Commerce being held in Thunder Bay on Sept 22 – 24th.

 - **TRBOT – Aylin Lusi**
 - Focusing on municipal elections, holding several sessions featuring mayoral candidates John Tory and Jennifer Keesmaat. A few other events of interest are, Global Trade – September 26, Smart City Summit – October 11th and 4th Transportation Summit – November 21.

 - **Region of York – Jonathan Wheatle**
 - York Region is holding a Broadband and Innovation Summit on November 8th. Also holding a Fintech Summit on November 8th with Aviva discussing their \$170 million venture fund dedicated to FinTech startups with a North American focus. York University is coming to York Region. Working closely with the York University's Executive Director of the Markham campus to set up a sector cluster network strategy.

 - **TAWC – Steve Tufts**
 - TAWC will continue to defend Bill 148 and the progress for workers that is included. Working with ITF and Fight for 15 movement and may make airport a centre for a demonstration against Premier Ford's labour proposal this fall. Workers Council is also concerned that Premier Ford would use the notwithstanding clause to override any Supreme Court ruling for workers and labour rights.
 - TAWC is concerned with recent GTAA RFP for ground handling services, which have not been disclosed. Also interested in the audit for the IATA Standards for service providers of contracts as the TAWC support the standards. Will continue to assist in the EVOP survey and pleased to hear the demographic study is moving forward.

 - **NAVCanada – Dave Parco**
 - Last weekend for Runway Alternation Pilot. Feedback once gathered, will be shared.

 - **Ministry of Transportation – Paul Steckham**
 - Continuing to brief new minister on ongoing issues. Work is proceeding on HSR file on the environmental assessment.

 - **Transport Canada – Ludovic D'Souza**
 - Transport Canada continues its high-level work with the GTAA and other government partners to advance the RTPC. TC is also actively participating on the SOAN. The department continues to engage with KPMG who has been contracted
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to undertake an evidence-based Pickering Lands Aviation Sector Analysis.

- **GTAA - Lorrie McKee**
 - GTAA is entering discussions with City of Mississauga on the Memorandum of Understanding in October and November. On the transit front, we will be launching webpages to drive awareness and conversation with grassroots stakeholders. Municipal election has potential to change the elected members of the committee. We do need to have a look at the attendance as we have some members who have not been able to attend meetings. It will give us the opportunity to go back to those organizations to provide them with an option to send a representative who has the time to attend the meetings.

5.0 ADJOURNMENT: moved: J. Wheatle, seconded: S. Tufts. **The next Consultative Committee meeting is scheduled for November 27, 2018.**

Minutes prepared by Ingrid Pringle (416 776-3035) ingrid.pringle@gtaa.com. Any errors or omissions in these minutes should be forwarded to the author immediately.