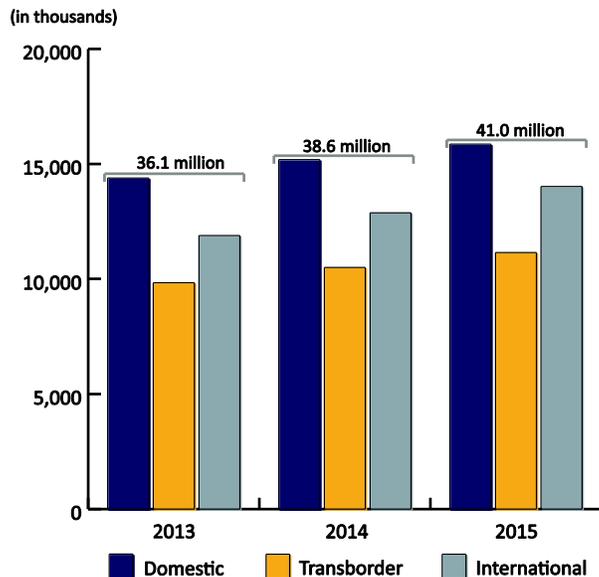


CONSULTATIVE COMMITTEE UPDATE

MARCH 2016

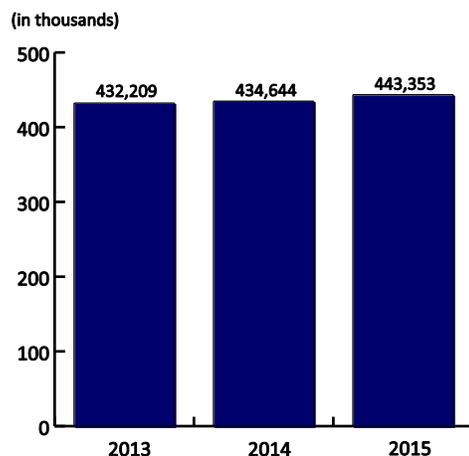


Passenger Traffic at Toronto Pearson (2013–2015)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (2013–2015)



Note: These numbers are estimates.

Welcoming Syrian newcomers

To date, more than thirteen thousand Syrian newcomers have arrived in Canada through Toronto Pearson. In December, Toronto Pearson began to prepare its Infield Terminal (IFT) to support government-sponsored Syrian refugee flights to Toronto.

Ahead of the first flight, the GTAA worked tirelessly to get the facility up and running and to accommodate the unique requirements of this operation and also make the space more welcoming for the Syrian newcomers. This included everything from Arabic signage to children's play areas.

The GTAA is proud of the role it is able to play in welcoming newcomers and enhancing their first impressions of Canada. We were pleased to welcome elected officials during the month of December for numerous arriving Syrian newcomer flights.

Air Services

This month, **Brussels Airlines** will be starting service from Toronto Pearson. The airline will offer greater connectivity to numerous destinations in Europe and Africa.

Wow Air, a low-cost Icelandic air carrier, will begin operations out of Toronto Pearson in May. This will be the second airline to offer service to Iceland from Toronto.

This month, **WestJet** is launching new routes to Boston Logan and London International (Ontario). **Jet Airways** will also be commencing a service to Amsterdam (Schiphol).

In May, **WestJet** will begin offering service to Washington Dulles and London Gatwick.

Also in May, **Air Canada** will launch a seasonal service to London Gatwick, Prague and Portland, Oregon, along with year-round service to Jacksonville, Florida, Salt Lake City and Incheon, Korea.

Delta will also be launching a year-round service to Salt Lake City in May.

In June, **Air Canada** will begin offering seasonal summer service to Budapest, Glasgow and Warsaw.

Also in June, **Air Transat** will be offering summer service to Zagreb, Croatia.

WestJet will be launching year-round service to Nashville and Los Angeles in June as well.

Transit advocacy

The area surrounding Toronto Pearson is the second largest employment zone in Canada – with more jobs than the central business districts of Montreal, Vancouver and Calgary. Thousands of passengers also travel to and from the airport each day – and almost all of these people use cars.

As Southern Ontario continues to grow economically and in population size, it requires better transit and connectivity to keep people and goods moving.

The GTAA is advocating for better transit to the airport region and working with local employers to develop a coalition that can work with all levels of government to improve transit connectivity to the area.

It is also providing employees with information on how they can get involved in the conversation and participate in public consultation activities.

In February, Urban Strategies Inc., a Toronto urban design firm, published a report commissioned by the GTAA, called [Pearson Connects: A Multi-Modal Hub to Prosperity](#), which examines the economic, social and environmental benefits of a multi-modal hub travel hub located at Toronto Pearson.

This report follows an earlier white paper by Urban Strategies, [Toronto Pearson: Growth, Connectivity, Capacity. The future of a key](#)

[regional asset](#), outlining projected growth in air travel demand Southern Ontario.

Update on Toronto Pearson's redevelopment

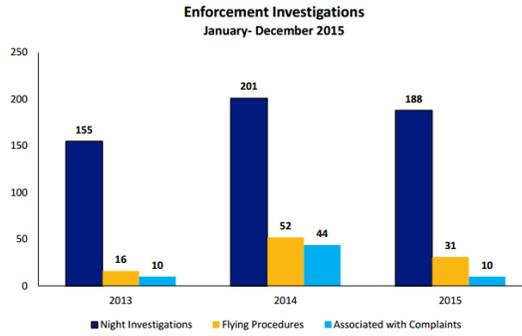
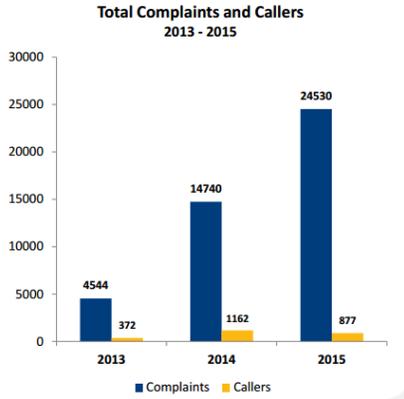
2015 was a busy year for the airport's redevelopment program. In Terminal 3, screening was consolidated and moved to east screening with eight lanes for CATSA. In June 2015, Pier A opened, marking one of the first major milestones to be completed in the redevelopment program. Pier A handles much of WestJet's domestic departures and arrivals as well as some international departures. In fact, approximately 2.9 million passengers per year are expected to pass through Gates B1-B5 in Terminal 3.

Another major project is Security in Advance (SIA) in both terminals. This collective work of the GTAA, government agencies, security, airlines, and other airport tenants is no small feat. In Terminal 1, projects are just starting to be noticed and the SIA redevelopment is beginning to gain traction. By spring 2016, pre-clearance at Toronto Pearson will be fully transitioned to meet the United States Customs and Border Protection's new design standard.

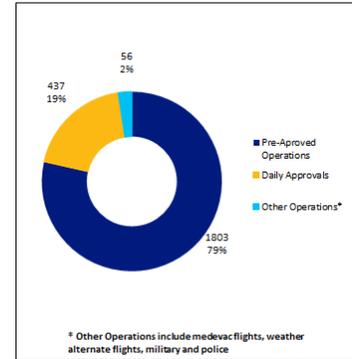
In Terminal 3, SIA has been completed, including the implementation of 10 new self-serve bag drops within the transborder check-in process. Baggage handling system (BHS) trials were completed prior to Christmas, with the new BHS now fully operational as of January 14.

The new retail area in Terminal 3 Node C and the new central pre-board screening construction is ongoing with a June 2016 completion date, offering more than 18,300 square feet of shops, restaurants and services will be added post-security.

Each of these projects is integral to enhancing our passengers' experience and making Toronto Pearson the best airport in the world.



Restricted Hours Night Flights: November 1 – December 31, 2015



2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Complaints	1,227	2,035	2,361	1,420	1,327	2,051	2,397	2,105	1,893	2,261	3,878	1,568
Callers	88	44	95	118	152	152	145	226	188	137	132	97

Early Turn Trial

Propeller Aircraft Turns

- Propeller aircraft are permitted to turn to course shortly after takeoff from **any** runway between the hours of 7 a.m. and 11 p.m.
- This is standard procedure since the 1970s.
- During the trial, prop turns are also permitted until 11:30 p.m. and from 6:30 a.m.

From March 3, 2008, to December 31, 2015

- 3,677 props (90%) participated between 6:30 and 6:59 a.m
- 7,972 props (83%) participated between 11:01 and 11:30 p.m.
- 272 complaints are attributed to this trial.

Early Jet Turns

- Certain small jet aircraft are permitted to turn to course shortly after takeoff on the **east/west** runways between 7 a.m. and 11 p.m.
- This is standard procedure since 2005.
- During the trial, early turns are also permitted on the **north/south** runways.

From March 3, 2008, to December 31, 2015

- 2,467 eligible jet aircraft (19 per cent) participated.
- 9 complaints are attributed to this trial.

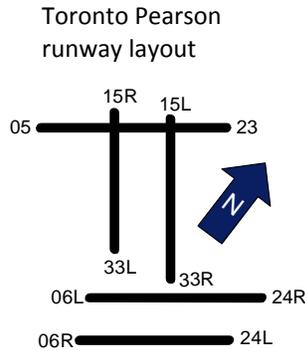
Comparison of Aircraft Movements and Noise Complaints by Runway Operation

From January to December 2015, there were 443,353 aircraft movements at Toronto Pearson, resulting in 24,530 complaints from 1,575 complainants, of which 19,268 complaints were related to aircraft arrivals and 5,134 were related to aircraft departures. Of the total complaints, 128 complaints were unrelated to runway operations.

The following tables attribute noise complaints to various runway operations.

Arrivals in January–December 2015

Runway	Movements	Complaints
From east		
23	50,654	808
24R	54,904	8,192
24L	29,783	5,855
From south		
33R	484	154
33L	5,469	840
From west		
06R	14,207	996
06L	14,951	1,179
05	46,507	1,113
From north		
15R	1,362	95
15L	3,684	36
Total	222,2005	19,268



Departures in January–December 2015

Runway	Movements	Complaints
To east		
05	19,656	176
06L	52,782	1,019
06R	874	6
To south		
15L	1,036	463
15R	305	46
To west		
24L	671	21
24R	56,374	2,215
23	77,829	914
To north		
33L	1,072	30
33R	10,749	244
Total	221,348	5,134