

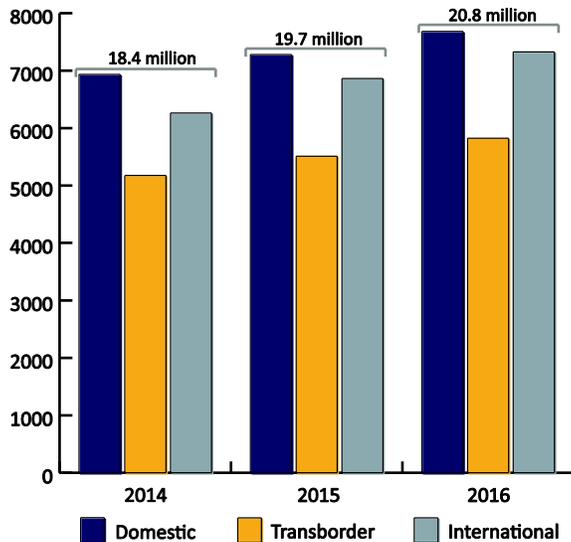
CONSULTATIVE COMMITTEE UPDATE

SEPTEMBER 2016



Passenger Traffic at Toronto Pearson (January–June, 2014–2016)

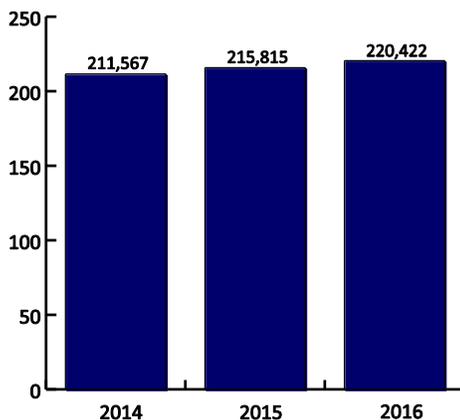
(in thousands)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (January–June, 2014–2016)

(in thousands)



Note: These numbers are estimates.

Toronto Pearson in midst of busiest travel season yet

With the summer travel season in full swing, Toronto Pearson is experiencing its busiest season yet. On average, airport staff welcome 120,000 passengers every day throughout July and August, representing an additional 10,000 passengers per day over the same period in 2015. Nearly 150,000 passengers are expected to travel through the airport on the busiest days.

To accommodate the increased traffic, the GTAA is working closely with airlines, service providers, and government agency partners to coordinate operations and ensure they run as smoothly as possible. A number of measures were introduced to increase airport efficiency, including streamlining security and customs processing for passengers travelling to the United States, and adding automated baggage drop kiosks.

Air Services

In May, **Air Canada** launched new service to Washington, D.C.; Jacksonville; Portland; Salt Lake City; London Gatwick; and Prague; and in June, to Budapest, Glasgow, Warsaw, and Incheon.

In May, **WestJet** launched new service to London Gatwick, and in June, to Nashville; Brandon, Man.; and Los Angeles.

In May, **Delta** launched new service to Salt Lake City.

In May, **Air Transat** launched new service to Calgary, and in June, to Zagreb and Venice.

In May, **Wow Air** became our newest carrier, offering five times weekly service to Reykjavik, Iceland, with connections to 23 destinations in Europe and North America.

In May, **Sunwing** moved their Toronto Pearson operations into Terminal 3; in June, both **Etihad Airways** and **Arkefly** moved their operations into Terminal 3.

Toronto Pearson wins awards

For the eighth year in a row, Toronto Pearson was named the best Canadian airport in the [Agents' Choice Awards](#), based on responses from more than 5,500 travel agents across the country, the largest survey of its kind in Canada.

In addition, the GTAA was ranked second in the Corporate Knights' [Future 40 Responsible Corporate Leaders in Canada](#).

Smarter transit options needed for airports

Hillary Marshall, Vice President, Stakeholder Relations and Communications, published a blog on the [Huffington Post](#) advocating for smarter transit options for airports, citing advances made in New York, London, Paris, and Hong Kong.

Giving the case for making Toronto Pearson a multimodal transportation hub, Hillary listed the benefits, including greater economic activity, more jobs, and better quality of life.

Community Noise Impacts Report

As Toronto Pearson continues to grow to support our economy, the GTAA remains sensitive to the issue of aircraft noise and how it affects local communities. Since assuming responsibility for the airport in 1996, the GTAA has worked to balance safety and airport operations with the interests of area residents, while coordinating with the aviation community to manage and mitigate aircraft noise.

The following map shows complaints received from neighbouring communities this year.

