

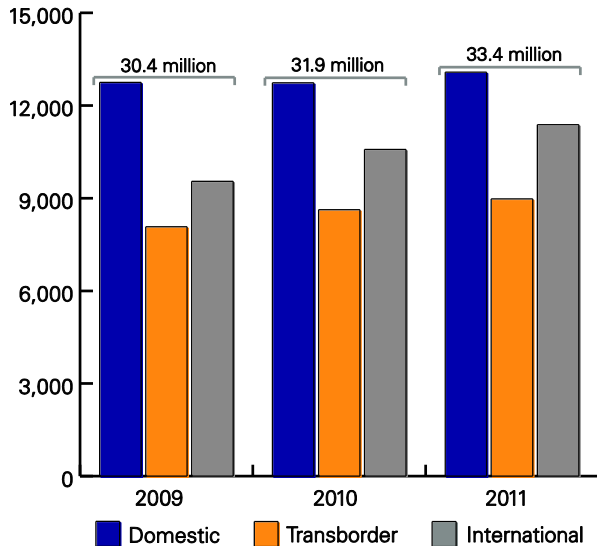
CONSULTATIVE COMMITTEE UPDATE

FEBRUARY 2012



Passenger Traffic at Toronto Pearson (2009–2011)

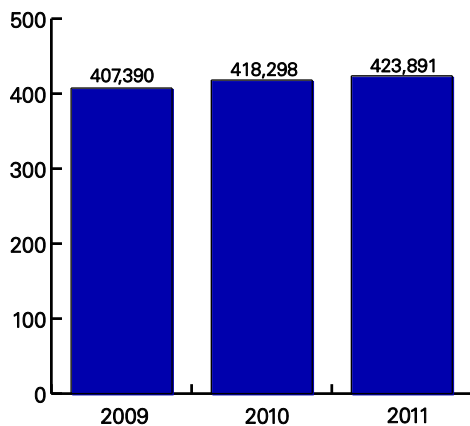
(in thousands)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (2009–2011)

(in thousands)



Note: These numbers are estimates.



New GTAA CEO starts March 19

The GTAA's new CEO, Howard Eng, comes to us from the Airport Authority Hong Kong, where he was the executive director of airport operations since 1995, and formerly the vice president of operations at Edmonton International Airport, both with Transport Canada and with the Edmonton Airport Authority. He is a graduate of the University of Alberta with over 30 years of leadership experience, specializing in the development and delivery of guest experience strategies, and armed with a vast experience in developing global hubs.

Air Services

Since November 7, **Qatar Airways** has provided weekly Boeing 777 freighter service to Toronto Pearson, paying landing fees of approximately \$7,000 weekly.

Starting in March, **Turkish Airlines** increased service to Istanbul to four times weekly.

Starting March 27, **COPA Airlines** increased capacity on four-times-weekly Panama City service to their largest aircraft, the Boeing 737-800, resulting in an additional 144 seats per week.

Caribbean Airlines provides non-stop weekly service weekly to Grenada, in addition to their daily flights to Port of Spain, Trinidad, and Kingston, Jamaica.

Starting May 3, **Air Canada** will provide new service three times weekly to New York JFK with Canadair regional jets, while increasing the number of daily flights to New York LaGuardia.

Air Canada will also increase summer service to Seattle to twice daily with Embraer 190 jets.

WestJet will add more services as follows:

- Kingston, Jamaica, three times weekly, starting April 30
- Aruba, weekly service, starting May 6
- New York La Guardia, eight times daily, starting June 4
- San Juan, Puerto Rico, weekly service, year round
- Santa Clara, Cuba, weekly service, year round

WestJet has begun code-sharing with both American Airlines and Delta Air Lines on services within Canada.

American Airlines will increase service to Chicago O'Hare to eight times daily for the summer season.

This summer **Sunwing Airlines** will expand its transatlantic charter program, adding service to Paris Orly, twice weekly; Glasgow, Scotland, twice weekly; and Barcelona, Spain, weekly. Returning routes include Amsterdam, twice weekly; Lisbon and Porto, Portugal, each weekly; and London Gatwick, four times weekly.

Sunwing will code share with Corsair on the Paris service and continues to code share with Arkefly on the Amsterdam service.

Between June 22 and September 10, German airline **Condor** will fly three times weekly to Frankfurt, returning to Toronto Pearson after many years.

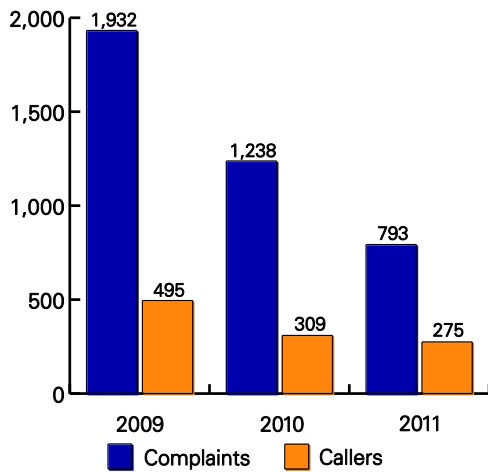
GTAA named Employer of the Year

On November 15, Smart Commute's sustainable transportation champions named the GTAA the 2011 Smart Commute Pearson Airport Area Employer of the Year for more than doubling the reserved carpool parking spots in the last year. The GTAA was also recognized for hosting an annual Bike to Work Day event and for having a fleet of fuel-efficient vehicles including propane and hybrid cars. The fifth Annual Smart Commute Awards took place at the St. Lawrence Hall in Toronto.

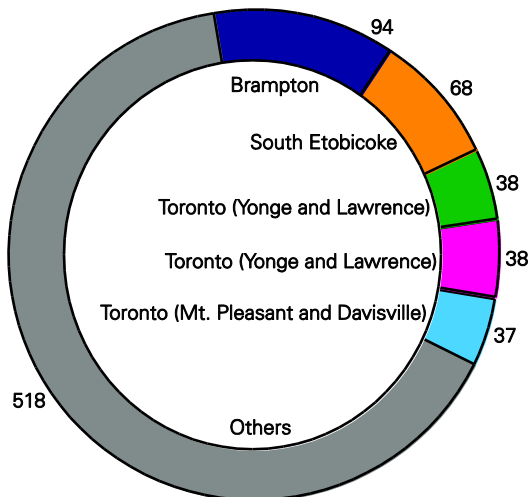
"The GTAA actively supports improving transit to and from the airport, and we will continue to work with all levels of government and transit operators to make Toronto Pearson easily accessible," said Lloyd McCoomb, President and CEO of the GTAA. "By successfully promoting carpooling and alternatives, such as public transit and cycling, we believe there has been a significant change in terms of knowledge and awareness. Many thanks for the hard work of everyone at Smart Commute."

The Annual Smart Commute Awards program distinguishes employers from across the Greater Toronto and Hamilton area for their outstanding efforts in reducing single occupancy vehicle travel. Honourable mentions went to BMO Bank of Montreal, a Smart Commute Mississauga member employer, and Transat A.T. Inc., a Smart Commute Pearson Airport Area member employer.

Noise Complaints and Callers
(2009–2011)

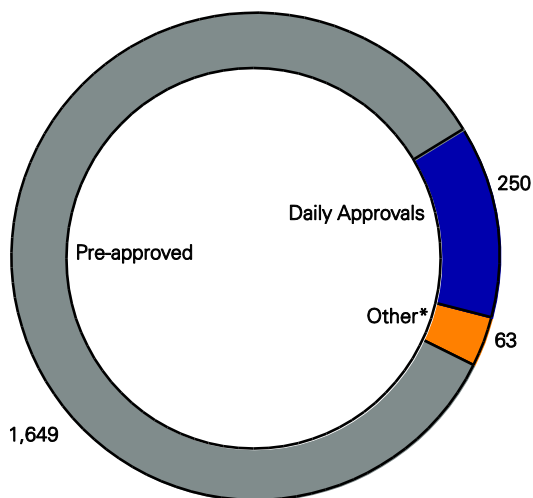


Top Five Callers vs. All Other Callers
(2011)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

Restricted Hours Flights
(November–December 2011)



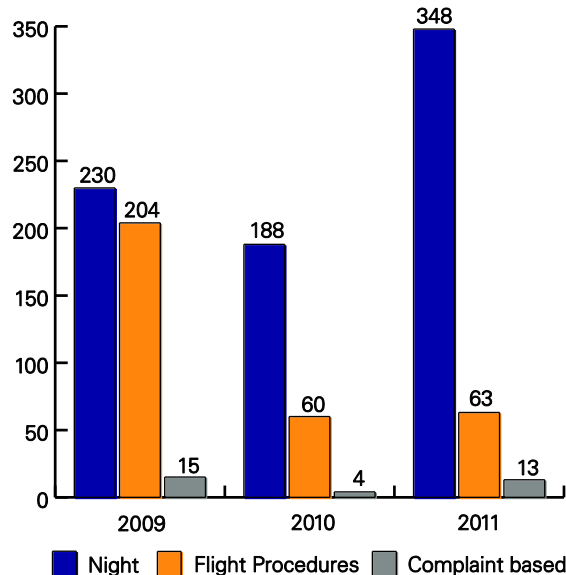
*Other operations include medevac flights, weather alternate flights, military and police.

Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

Throughout the trial from March 3, 2008, to December 31, 2011, 1,886 eligible jet aircraft (20 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,253 props (93 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 2,915 (86 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 28 complaints.

Enforcement Investigations
(2009–2011)

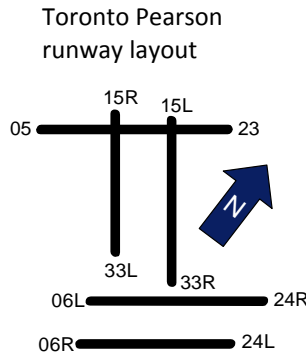


Comparison of Aircraft Movements and Noise Complaints by Runway Operation

From January to December 2011, there were 423,891 aircraft movements at Toronto Pearson, resulting in 793 complaints, of which 383 were related to aircraft arrivals, 406 were related to aircraft departures, and four were unrelated to runway operations.

The following tables attribute noise complaints to various runway operations.

Arrivals in 2011		
Runway	Movements	Complaints
From east		
23	41,142	52
24R	35,181	65
24L	37,001	70
From south		
33R	797	25
33L	7,008	54
From west		
06R	24,303	18
06L	15,442	18
05	44,982	27
From north		
15R	594	26
15L	5,478	28
Total	211,928	383



Departures in 2011		
Runway	Movements	Complaints
To east		
05	20,151	15
06L	46,606	69
06R	10,069	31
To south		
15L	1,033	98
15R	302	5
To west		
24L	7,417	7
24R	45,363	42
23	61,209	30
To north		
33L	2,874	7
33R	16,939	102
Total	211,963	406