

# 2010

## CONSULTATIVE COMMITTEE—UPDATE

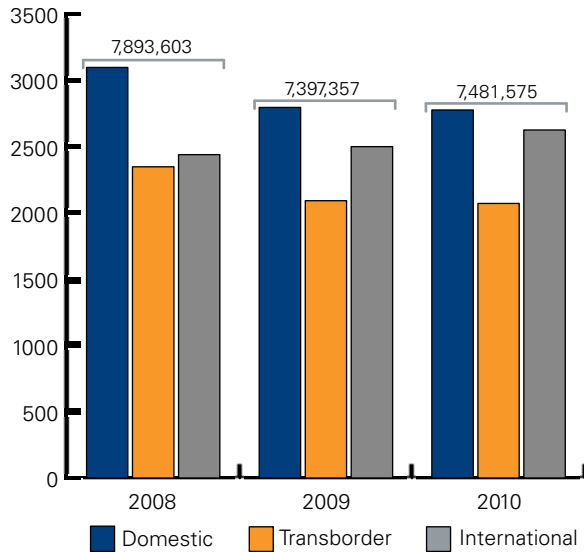
GREATER TORONTO AIRPORTS AUTHORITY

JUNE 2010

### Passenger Traffic at Toronto Pearson

(January–March, 2008–2010)

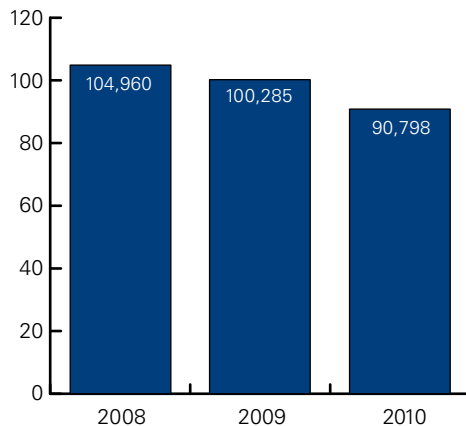
(in thousands)



### Runway Movements at Toronto Pearson

(January–March, 2008–2010)

(in thousands)



### Annual Public Meeting

On May 12, the GTAA held its Annual Public Meeting and released its 2009 Annual Report. During the meeting, GTAA President and CEO Lloyd McCoomb outlined the challenges and successes of 2009.

The drop in demand due to the economic downturn, the threat of H1N1, the fallout from the thwarted Christmas Day terrorist attack, potential industry labour turmoil, and the ongoing disruption caused by volcanic ash clouds were given as examples of some of the challenges the airport faced this past year.

Mr. McCoomb pointed out that in spite of all the challenges, Toronto Pearson was able to lower landing fees paid by airlines for the third consecutive year. By reducing charges by 10 per cent, the GTAA showed its commitment to making Toronto Pearson a more competitive option for airlines.

In 2009, a total of 30.4 million passengers travelled through Toronto Pearson gates, a six per cent decline from 2008. This decline was anticipated, and operational expenses were reduced significantly.

### Air Services

**Air Canada** increased their summer service to multiple U.S. destinations: Baltimore, Columbus OH, Dallas, Fort Lauderdale, Las Vegas, Los Angeles and Newark. They also added new service to the following cities: Cincinnati, Memphis, Orange County CA, Portland ME,



Portland OR, San Diego, Syracuse, and Caracas, Venezuela.

Starting June 24, Air Canada offers new daily service to Copenhagen.

**WestJet** increased service to multiple destinations: Miami, Cancun, Puerto Vallarta, Barbados, Bermuda, St. Lucia, St. Maarten, Cayo Coco, Holguin, Varadero, and Providenciales.

**Cathay Pacific** increased service to Hong Kong with three additional direct flights weekly.

**EVA Air** offers direct service to Taipei three times weekly, the first non-stop flight to Taipei from Toronto.

After one year of service, **Aeromexico** ceased daily operations between Toronto and Mexico City. The airline cited the Canadian government's new visa requirements among the reasons for cancelling their daily service.

After more than 20 years in the industry, **Skyservice** Airlines was forced into receivership after mounting debt to its long-time partner Sunquest Vacations.

### Committee Updates

On April 7, the **Community Environment and Noise Advisory Committee** heard about Partners in Project Green (PPG), an initiative that brings together the GTAA, the Toronto and Region Conservation Authority, the Region of Peel, and the cities of Mississauga, Brampton, and Toronto, to transform the industrial area surrounding Toronto Pearson into an internationally recognized eco-business zone. The area encompasses 12,000 hectares of industrial and commercial land, with approximately 12,500 businesses, employing 350,000 people—making it Canada's largest employment area.

PPG has developed a number of programs to assist businesses in the area, including the Eco Efficiency Program that helps reduce energy and

water consumption, and cost; and the Employee Transportation Program that works with Smart Commute to help employers and commuters explore different commuter choices, such as carpooling, telecommuting, public transit, cycling, walking, and flexible work hours.

On May 5, the **Consultative Committee on Taxicabs and Limousines** discussed the impact of the new Harmonized Sales Tax (HST), as well as the Group of 20 (G20) finance ministers and central bank governors meeting at Metro Toronto Convention Centre on June 26 and 27. The G20 will have a significant impact on traffic in the downtown core, and will affect the taxi and limousine community at the airport.

### Arts and Culture

Passengers and employees at Toronto Pearson often recall childhood memories as they look at an exhibition of toys. *Exploring the Toy Box* features dolls, games, trucks and musical instruments from the 1940s to today.

*Exploring the Toy Box* is on display in the Malton Airport Gallery, above the Canada Arrivals Hall until the end of July. A boarding pass is not required to visit this exhibition.

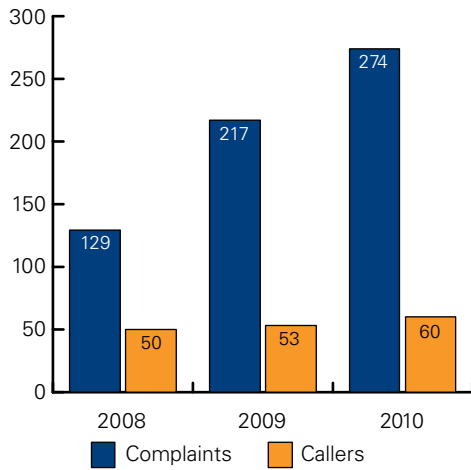
CONTACT Photography Festival comes to Terminal 1 with two new exhibitions: *Universal Sunsets* and *Urban Ruins*.

Penelope Umbrico cropped images of sunsets found online to collapse the seductive aesthetic of travel agencies. These images are installed along the moving sidewalk in Domestic Departures.

*Urban Ruins* features the work of the Toronto-based DK Photo Group. Photographers Russell Brohier, Sean Galbraith, Steve Jacobs, Laurin Jeffrey and Mathew Merrett explore abandoned buildings: schools, churches, and factories. Traces of the once bustling atmosphere of these buildings remain, hinting at their human stories. This show opened on April 30 in the Airspace Gallery.

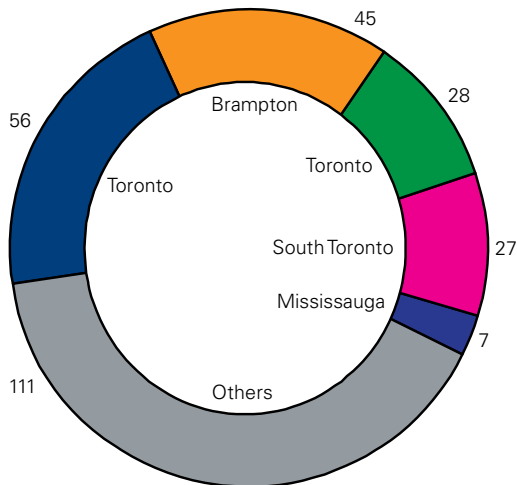
**Noise Complaints and Callers**

(January–February, 2008–2010)



**Top Five Callers vs. All Other Callers**

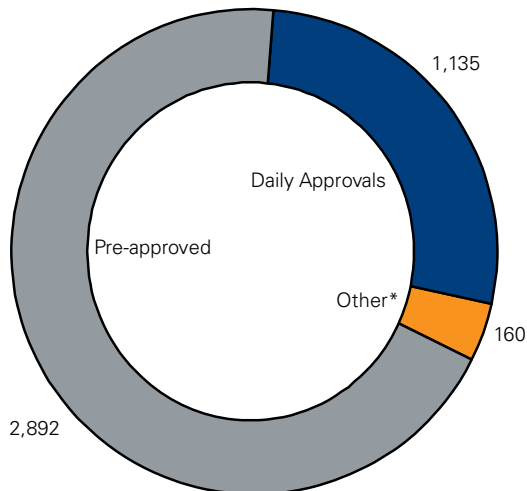
(January–February, 2010)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

**Restricted Hours Flights**

(January–February, 2010)



\*Other operations include potential night violations, medevac flights, weather alternate flights, military and police

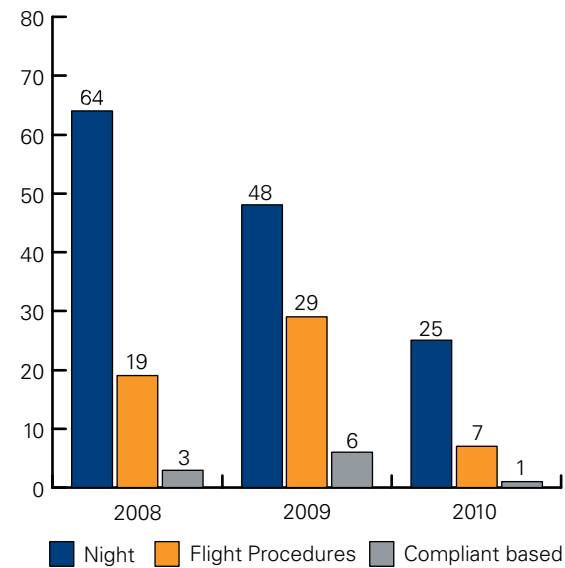
**Early Turn Trials**

The trial program that includes early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

Throughout the trial from March 3, 2008, to February 28, 2010, 1,135 eligible jet aircraft (23 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 1,590 props (94 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 1,425 (83 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 24 complaints.

**Enforcement Investigations**

(January–February, 2008–2010)



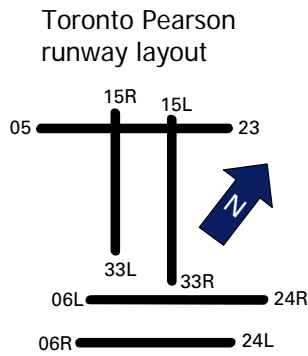
**Comparison of Aircraft Movements and Noise Complaints by Runway Operation**

In January and February, 2010, there were 63,999 aircraft movements at Toronto Pearson, resulting in 274 complaints, of which 131 were related to aircraft arrivals, 136 were related to aircraft departures, and 7 were of unknown origin.

The following tables attribute noise complaints to various runway operations in January and February, 2010.

**Arrivals in Jan.–Feb. 2010**

Runway	Movements	Complaints
From east		
23	5,300	11
24R	6,909	37
24L	2,865	13
From south		
33R	207	19
33L	2,140	23
From west		
06R	2,469	4
06L	3,359	6
05	8,505	15
From north		
15R	0	0
15L	258	3
<b>Total</b>	<b>32,012</b>	<b>131</b>



**Departures in Jan.–Feb. 2010**

Runway	Movements	Complaints
To east		
05	3,030	7
06L	10,275	19
06R	188	0
To south		
15L	4	2
15R	0	0
To west		
24L	41	0
24R	7,183	10
23	7,728	19
To north		
33L	113	4
33R	3,425	75
<b>Total</b>	<b>31,987</b>	<b>136</b>