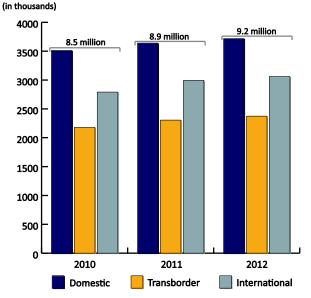
# CONSULTATIVE COMMITTEE UPDATE

## NOVEMBER 2012

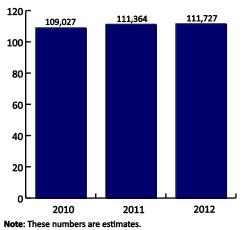
Passenger Traffic at Toronto Pearson (May–July, 2010–2012)



Note: These numbers are estimates.

#### Runway Movements at Toronto Pearson (May–July, 2010–2012)

(in thousands)



**Air Services** 



**Lot Polish Airlines** will operate its regular flights to Warsaw with a new Boeing 787 Dreamliner, starting in February 2013. This new aircraft will replace the regular Boeing 767-300, offering increased capacity and daily service during the peak summer season.

**Philippine Airlines** will begin thrice-weekly, non-stop service to Toronto, starting November 30.

**Air Canada** is increasing the number of seats available to Copenhagen, Frankfurt, Lima, Munich, Paris, New York JFK, and Shanghai at various times throughout the peak winter periods.

Starting November 16, **WestJet** will launch daily, red-eye service to the Port of Spain, with a Boeing 737-700. This seasonal service is currently scheduled to operate until April 26, 2013, pending government approval.

#### **GTAA Consultative Committee Update**

**Sunwing Airlines** will add San Jose, Costa Rica, to its line up of winter destinations beginning December 21.

Both **Alitalia** and **British Airways** will upgrade aircraft types to Toronto this winter, providing additional seats to destinations across the Atlantic.

**Cathay Pacific**'s regular weekly cargo flights with Boeing 747-400s have been replaced by newer, quieter, more fuel-efficient Boeing 747-8 aircraft.

# **Agents Choice Awards**

Toronto Pearson won top spot for best Canadian domestic airport again this year, scoring nearly twice as many points as the second place airport. Toronto Pearson was also named third best international airport, after Amsterdam and London, England.

The Agents Choice Awards are based on the votes of more than 6,100 Canadian travel agents.

Toronto Pearson has taken top spot in the awards every year since 2009.

# **Toronto Pearson Street Festival**

On Saturday, September 15, more than 2,500 community members came out to the Central Deicing Facility for this year's Toronto Pearson Street Festival.

Toronto Pearson spans more than 4,400 acres, employs more than 40,000 welcoming faces, and is a key economic enabler for the regions. It is truly a city within a city, and we were thrilled to welcome our neighbours out to the airfield to discover what happens between check-in and takeoff.

Attendees enjoyed a tour of a FedEx cargo aircraft and up-close viewings of Air Canada, Jazz and KLM planes. Public airside tours were a highlight for many. Guests also enjoyed watching groups from the neighbouring communities perform live music and dance on our stage.

Many popular displays and interactions were available to educate community members, including Airfield Maintenance and Fire and Emergency Services. In addition, our partner tent was packed with guests who met Toronto Pearson partners from inside the airport—our Noise Office, Environment, Community Engagement, and many terminal retailers—and community groups from outside the airport too.

By helping our neighbours understand more about our business, they can help us become an even better neighbour. Events like the Street Festival help us show what it takes to run a worldclass international airport.

# Former GTAA president chairs CATSA board

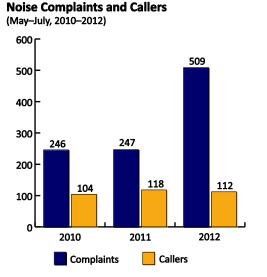
Lloyd McCoomb, former president and CEO of the GTAA, was appointed chair of the Canadian Air Transport Security Authority (CATSA) board of directors on October 11 by Steven Fletcher, Minister of State (Transport). Lloyd will serve for four years.

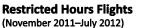
"I am very pleased that Mr. McCoomb accepted the position," said Minister Fletcher. "The Canadian Air Transport Security Authority will greatly benefit from Mr. McCoomb's business acumen and notable record in management."

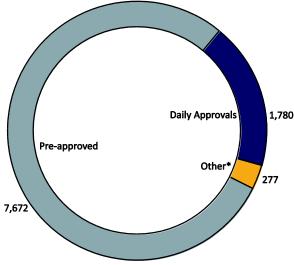
Lloyd has over 40 years of experience in transportation and engineering management. Most recently, from February 2007 until March 2012, he was president and CEO of the GTAA. There he successfully managed the \$4.4 billion airport modernization and expansion program of Toronto Pearson International Airport.

His previous senior positions have involved airport planning, operations and marketing, as well as traffic and transit research, and environmental engineering.

#### **GTAA Consultative Committee Update**

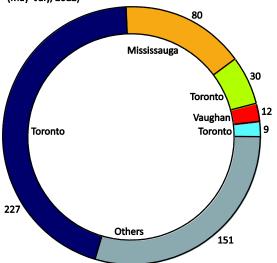






\*Other operations include medevac flights, weather alternate flights, military and police.

Top Five Callers vs. All Other Callers (May–July, 2012)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

## **Early Turn Trial**

The trial program allowing early turns on the north/south runways and extended prop turn hours continues.

Throughout the trial so far, from March 3, 2008, to July 31, 2012, 1,998 eligible jet aircraft (20 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,621 props (93 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 3,583 (85 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 90 complaints.

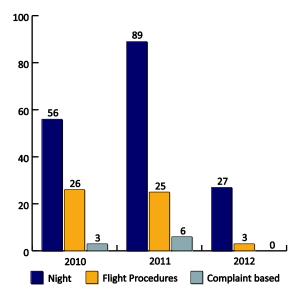
## Noise Monitoring System upgrade

In 2009, the GTAA Noise Office started to upgrade the Airport Noise Monitoring System and 21 community Noise Monitoring Terminals (NMTs). We evaluated the NMT locations in the communities surrounding the airport to determine the effectiveness of each site.

As a result, 13 sites were deemed viable, and the equipment was upgraded. Eight sites were deemed redundant and were decommissioned. Four new locations were identified for NMT installations, and two of these are constructed. We are negotiating license agreements for the other two locations.

The new Airport Noise and Operations Management System (ANOMS) is installed in the Noise Office, and testing and acceptance are complete. We expect that ANOMS will be fully functional by early November with the final component, a community interface with a flight track investigator, launched to the public by January 2013.

#### Enforcement Investigations (May–July, 2010–2012)



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## Comparison of Aircraft Movements and Noise Complaints by Runway Operation

From May to July 2012, there were 111,727 aircraft movements at Toronto Pearson, resulting in 509 complaints, of which 318 were related to aircraft arrivals, 188 were related to aircraft departures, and three were unrelated to runway operations.

The following tables attribute noise complaints to various runway operations.

Arrivals in May–July 2012			Toronto Pearson runway layout	Departures in May–July 2012		
Runway	Movements	Complaints	<sup>15R</sup> 15L	Runway	Movements	Complaints
From east			05 - 23	To east		
23	11,302	32		05	6,219	11
24R	12,391	121		06L	12,613	65
24L	10,756	119	33L 33R	06R	1,139	6
From south			06L 24R	To south		
33R	49	3	06R 24L	15L	346	6
33L	588	9		15R	61	1
From west				To west		
06R	4,990	5		24L	1,152	7
06L	2,956	9		24R	12,417	24
05	12,191	17		23	20,449	59
From north				To north		
15R	403	2		33L	327	1
15L	258	1		33R	1,120	8
Total	55,884	318		Total	55,843	188