

Year-end Report

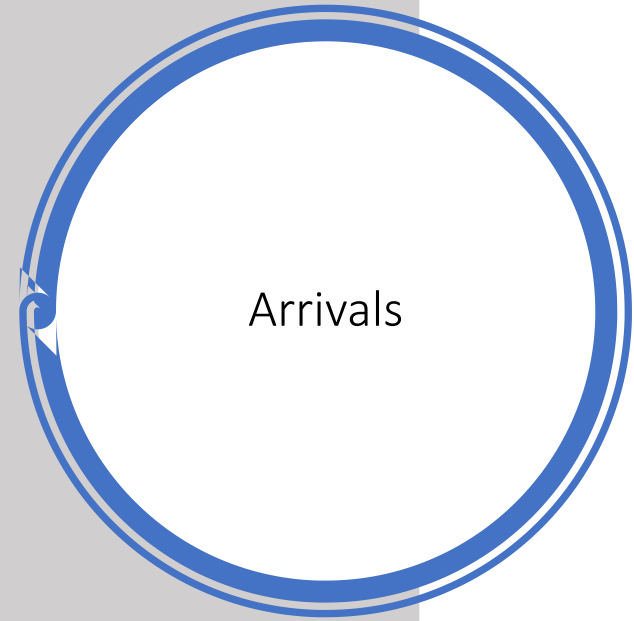
2025



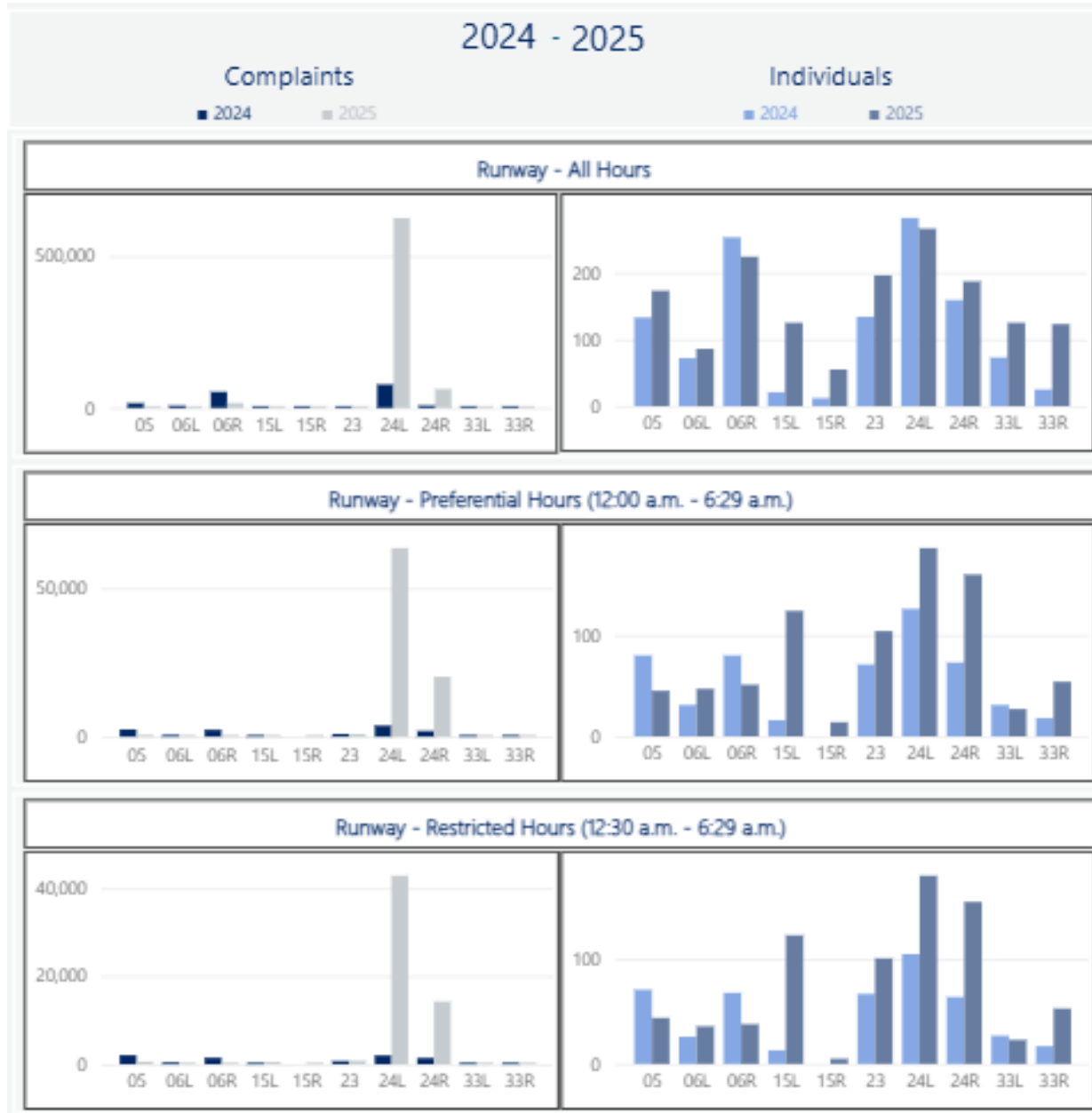
Complaints

Complaints Analysis

- For 2025, overall complaints were 308.9% higher than in the same period in 2024.
- In 2025, the number of individuals submitting complaints was 4.4% lower than the same period in 2024.
 - Overall complaints against arrivals in 2025 were up 367.6% and the number of individuals submitting complaints was down 3.5% compared to the same period in 2024.
 - Overall complaints against departures in 2025 were up 53.3% and the number of individuals submitting complaints was up 18.8% compared to the same period in 2024.



Arrivals



Complaints against Operations	
All Hours 879,630	Arrivals 716K Departures 163K
Preferential Hours 101,1...	Arrivals 87K Departures 14K
Restricted Hours 68K	Arrivals 60K Departures 8,312

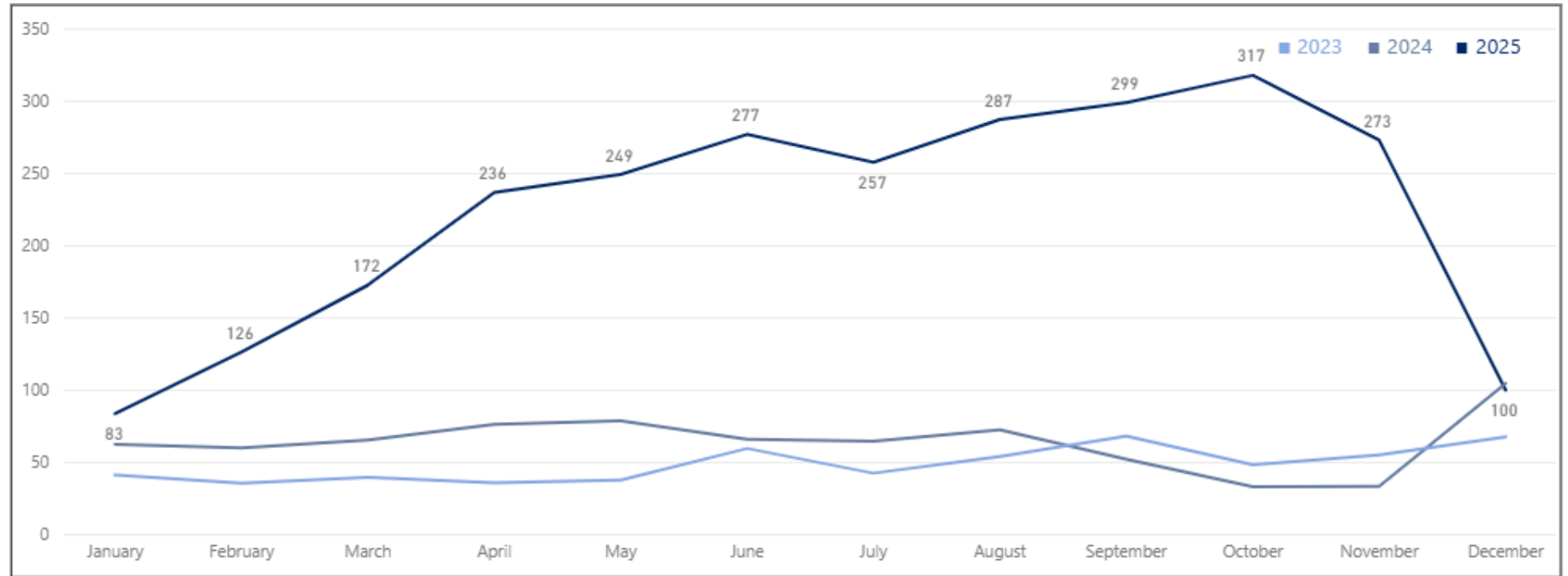
Departures



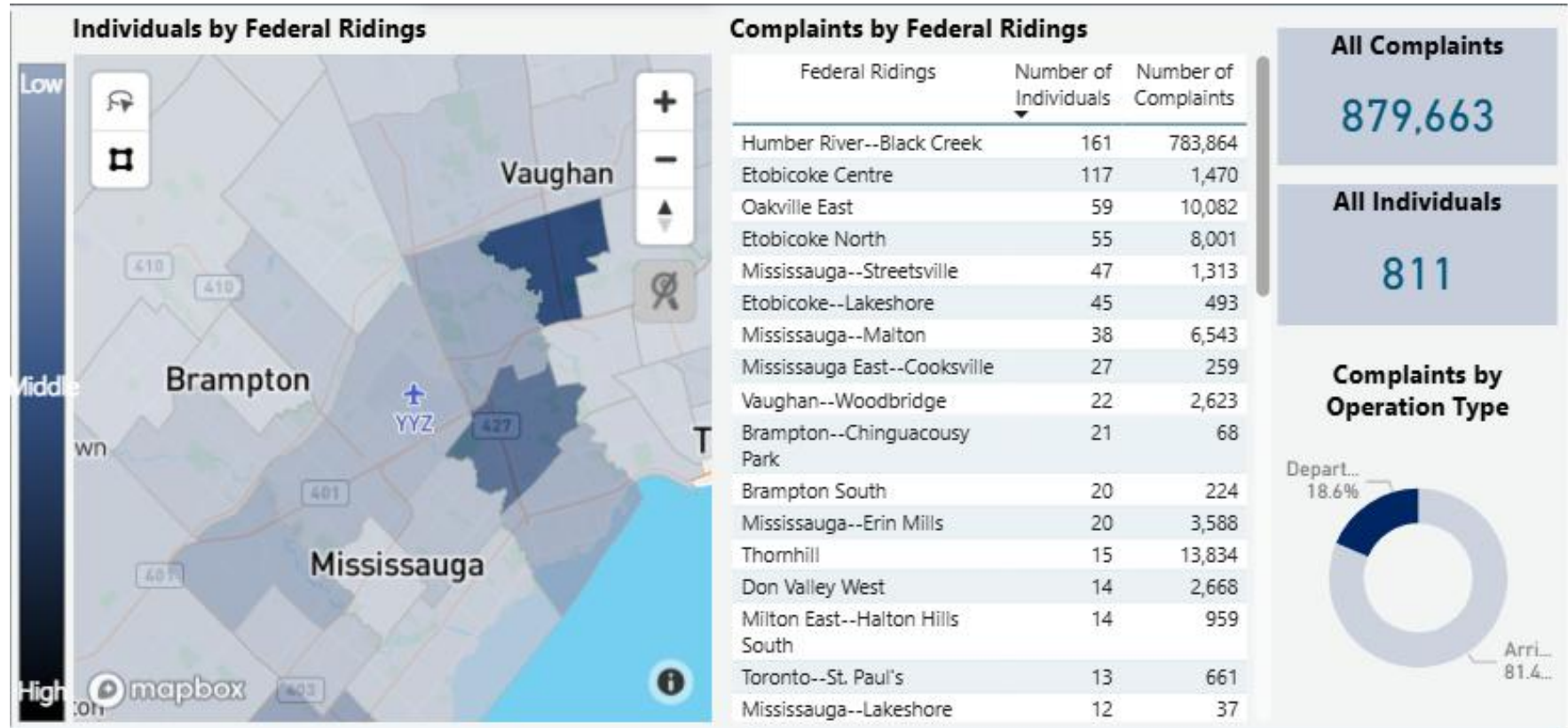
Complaints against Operations

All Hours	879,630	Arrivals: 716K	Departures: 163K
Preferential Hours	101,146	Arrivals: 87K	Departures: 14K
Restricted Hours	68K	Arrivals: 60K	Departures: 8,312

Complaints per 100 Operations



By Location



Operations

Operations Analysis

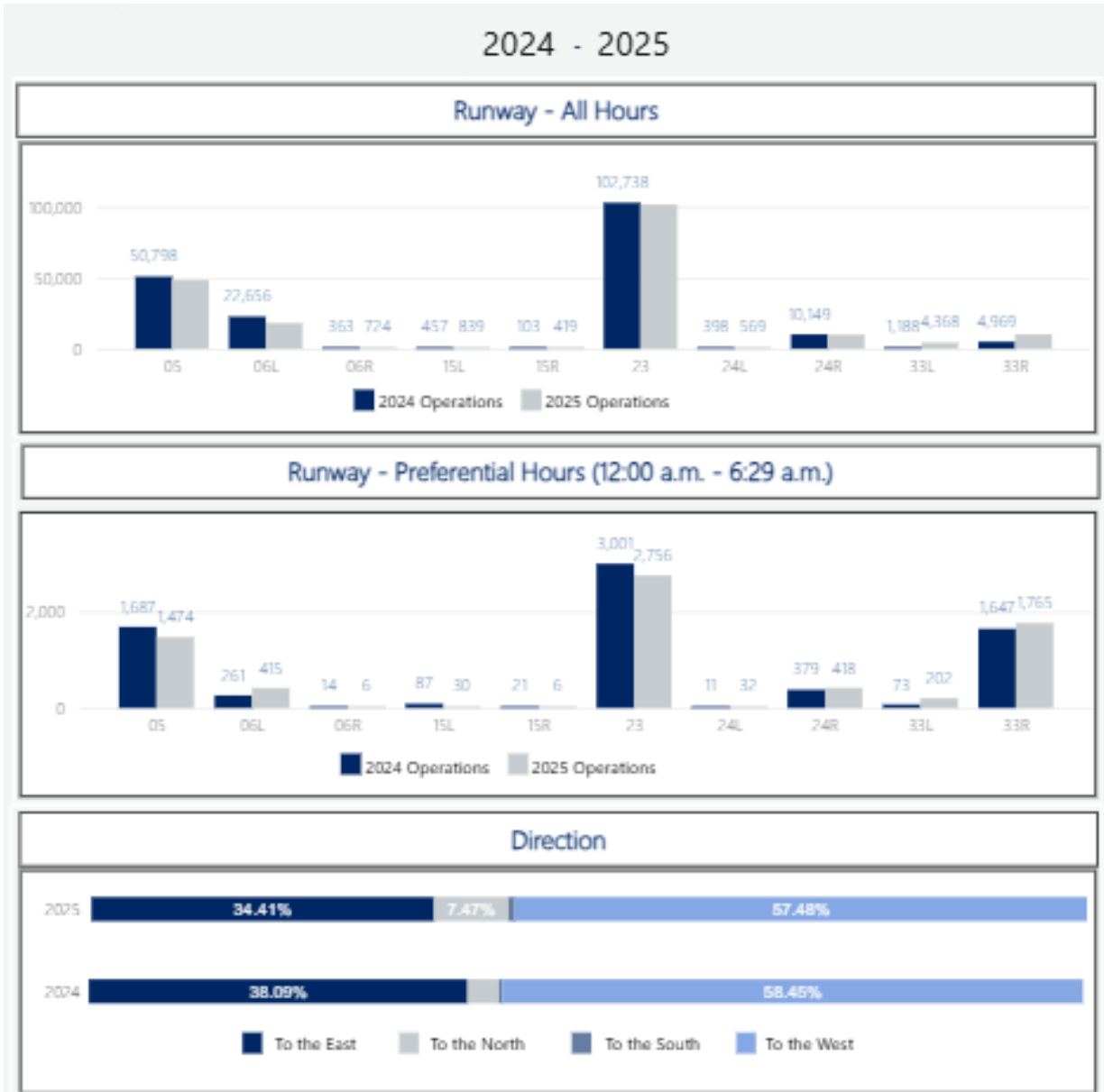
- In 2025, the volume of flight operations were similar to 2024.
- Runway configurations are optimized to best accommodate traffic conditions. This can change as traffic levels and operations change. In 2025 we saw an increase in Dual operations compared to 2024, while still seeing a predominant Land1/Depart1 configuration. This could be due to increasing traffic levels that require Dual operations to meet capacity demands. Learn more about how runways are used and what the different configurations mean [here](#).
- Factors that influence runway selection include wind, weather and surface conditions, runway availability, time of day, traffic levels, and operational efficiency. These factors vary, and therefore, so do runway configurations. However, as wind directions in the region are predominantly from the west or the east, the majority of Pearson's runway configurations involve the east/west runways. The north/south runways are used when the weather necessitates it or to accommodate airfield work.
- In 2025, 94% of operations used the east-west runways, compared to 97% in 2024.

Arrivals



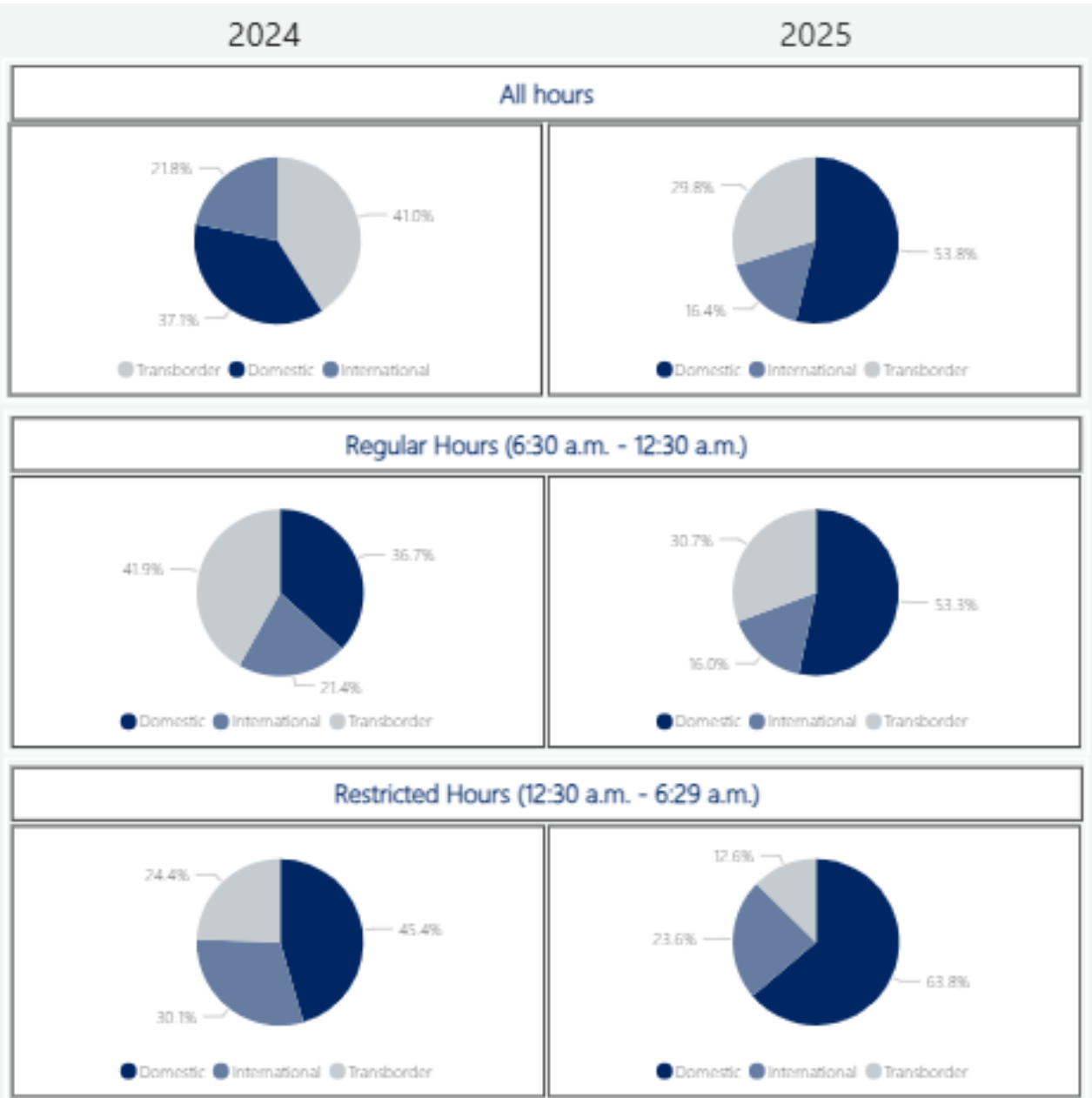
Operations	
All Hours	389,591
Arrivals	194,804
Departures	194,787
Preferential Hours	23K
Arrivals	16K
Departures	7,104

Departures

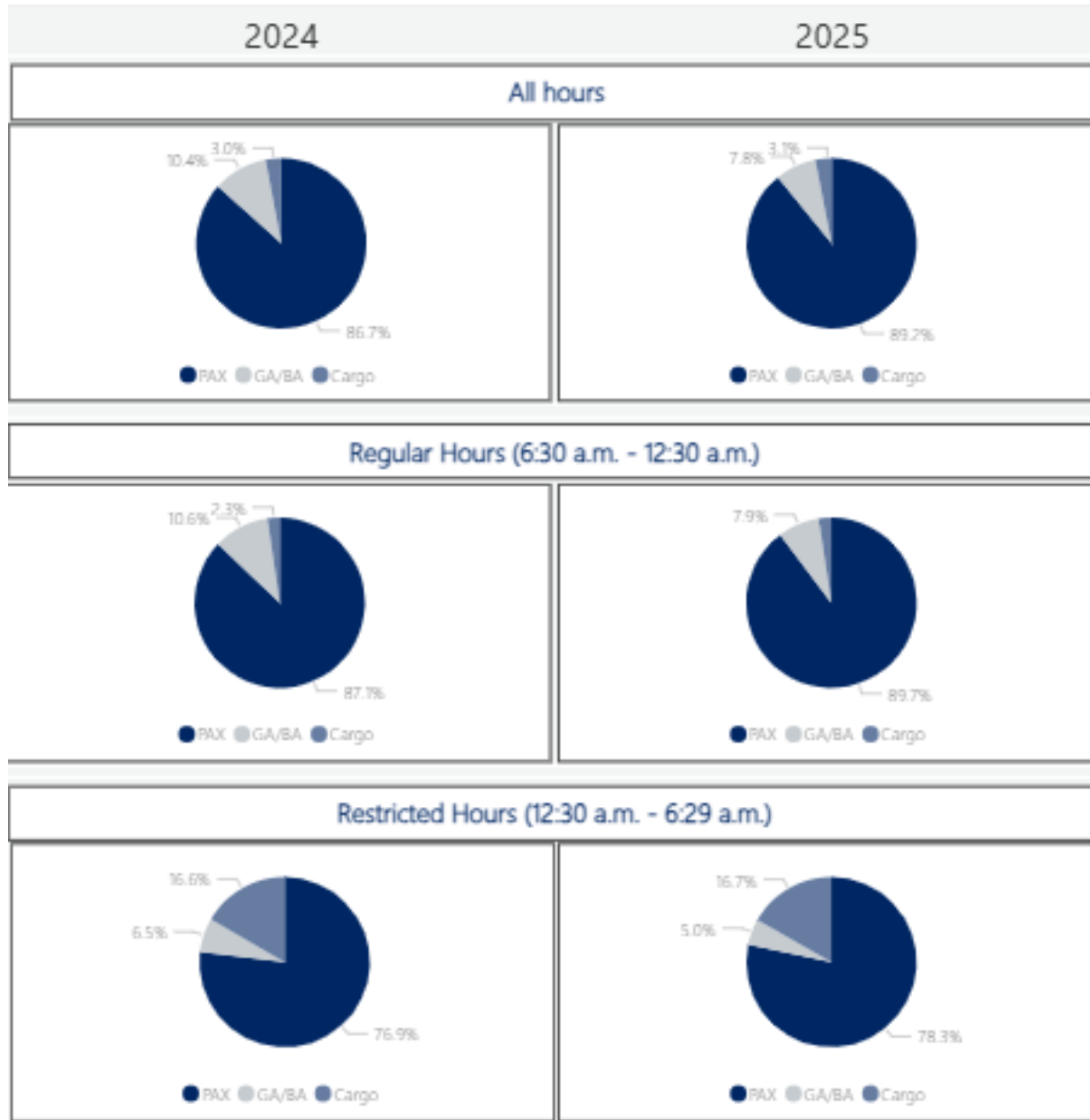


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All Hours	389,591
Arrivals	194,804
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Operations by Sector



Operations by Type

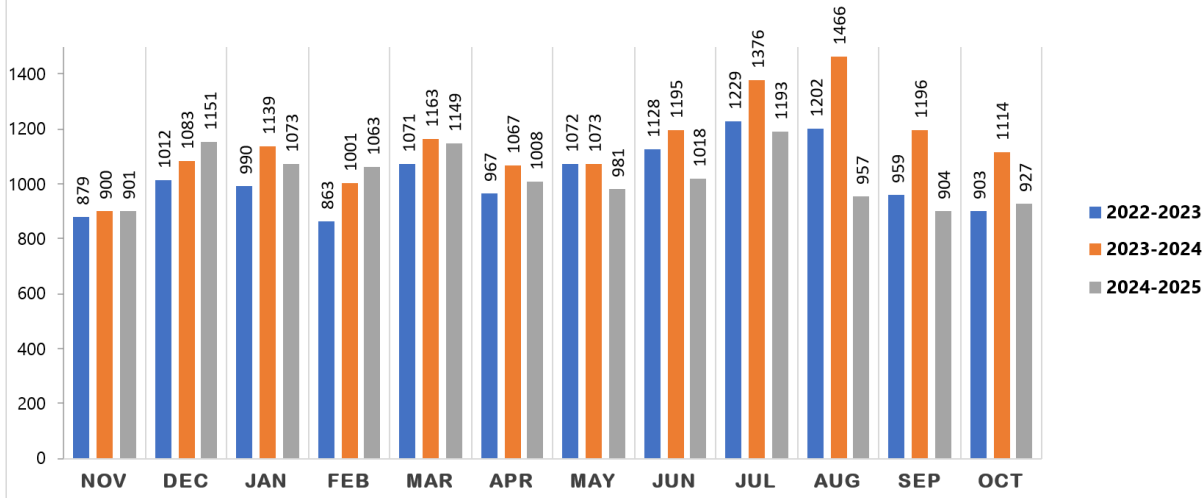


Night Flight Restriction Program

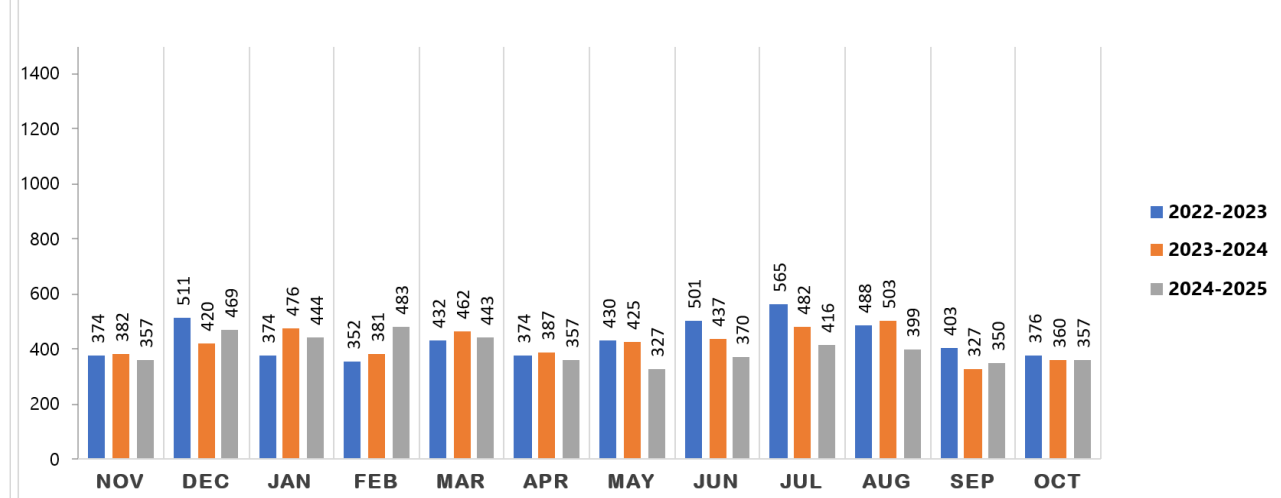
Night Flight Restriction Program 2024-2025 (Nov-Oct)

Restricted Hours (12:30 a.m. - 6:29 a.m.)

Monthly YoY Comparison- Arrivals



Monthly YoY Comparison- Departures



Noise Year 2024-2025	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Total	Annual Budget	% Used
Movements	1,258	1,620	1,517	1,546	1,589	1,364	1,308	1,388	1,609	1,553	1,254	1,284	17,290	20,889	82.8%

Enforcement

Enforcement Investigations

2025

Noise Abatement Procedures

- All arrival and departure operations are monitored for compliance with the Noise Abatement procedures using rules set in the Airport Noise and Operations System
- Reviews the data that Transport Canada collects through the Civil Aviation Daily Occurrence Reporting System (CADORS). These reports are reviewed by enforcement on a daily basis

Night Flight Restriction Program

- All flights that operate during the Restricted Hours (12:30 a.m. - 6:29 a.m.) are verified against night flight schedule and day of operations approvals

Formal Investigation

- When there is evidence that a non-compliance to the Night Flight Restriction Program or Noise Abatement Procedures occurred, the GTAA investigates the event and forwards the complete details of the investigation along with all supporting evidence to Transport Canada Enforcement Office.
- Transport Canada publishes infractions for which a corporate entity is responsible [here](#).

Type	2025	
	GTAA Investigations	Sent to Transport Canada
Night Flight Restriction Program	112	51
Noise Abatement Procedures	1634	TBD
Total	1746	TBD

Early Turn Trial

Background of the Trial

On March 3, 2008, two early turn trials were introduced at Toronto Pearson.

North-South Early Jet Turns

- Specific small jet aircraft permitted to turn to course shortly after take-off on the east-west runways between 7:00 a.m. and 11:00 p.m. This is standard procedure since 2005
- As part of the Trial, early turns are permitted on the north-south runways

Propeller Turns Extended Hours

- Propeller aircraft are permitted to turn to course shortly after take-off from any runway between the hours of 7:00 a.m. and 11:00 p.m. This is standard procedure since the 1970s
- As part of the trial, prop turns are also permitted from 6:30 a.m. to 6:59 a.m. and from 11:01 p.m. to 11:30 p.m.

Early Turns: North-South Jets

Statistics – Jets (North-South)			
Month	Eligible Aircraft	Actual Early Turns	Complaints
January	19	2	1
February	61	1	1
March	41	7	0
April	56	4	0
May	17	0	0
June	11	3	1
July	28	1	0
August	10	1	0
September	20	5	0
October	49	3	0
November	32	1	0
December	51	4	0

From January to December 2025:

- 32 eligible jet aircraft (8 %) made early turns on the north/south runways
- 3 complaints are attributed to this trial

From March 3, 2008 to December 31, 2025:

- 3,414 eligible jet aircraft (14%) made early turns on the north/south runways
- 253 complaints are attributed to this trial

Early Turns: Propeller Extended Hours

Statistics – Propellers (Extended Hours)						
Month	6:30 to 6:59 a.m.			11:01 to 11:30 p.m.		
	Eligible Aircraft	Early Turns	Complaints	Eligible Aircraft	Early Turns	Complaints
January	1	1	0	2	2	0
February	0	0	0	6	4	0
March	0	0	0	1	1	0
April	3	2	1	2	1	1
May	1	0	0	1	1	0
June	1	1	0	2	1	0
July	1	1	1	1	1	0
August	2	2	0	0	0	0
September	1	1	0	2	2	0
October	1	1	0	1	1	0
November	1	1	0	3	3	1
December	3	3	0	3	3	1

From January to December 2025:

- 13 props (87 %) turned between 6:30 and 6:59 a.m.
- 20 props (83%) turned between 11:01 and 11:30 p.m.
- 5 complaints are attributed to this trial

From March 3, 2008 to December 31, 2025:

- 5,047 props (83%) turned between 6:30 and 6:59 a.m.
- 13,136 props (81%) turned between 11:01 and 11:30 p.m.
- 1,354 complaints are attributed to this trial