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# Noise Statistics Update

2019 – Year End

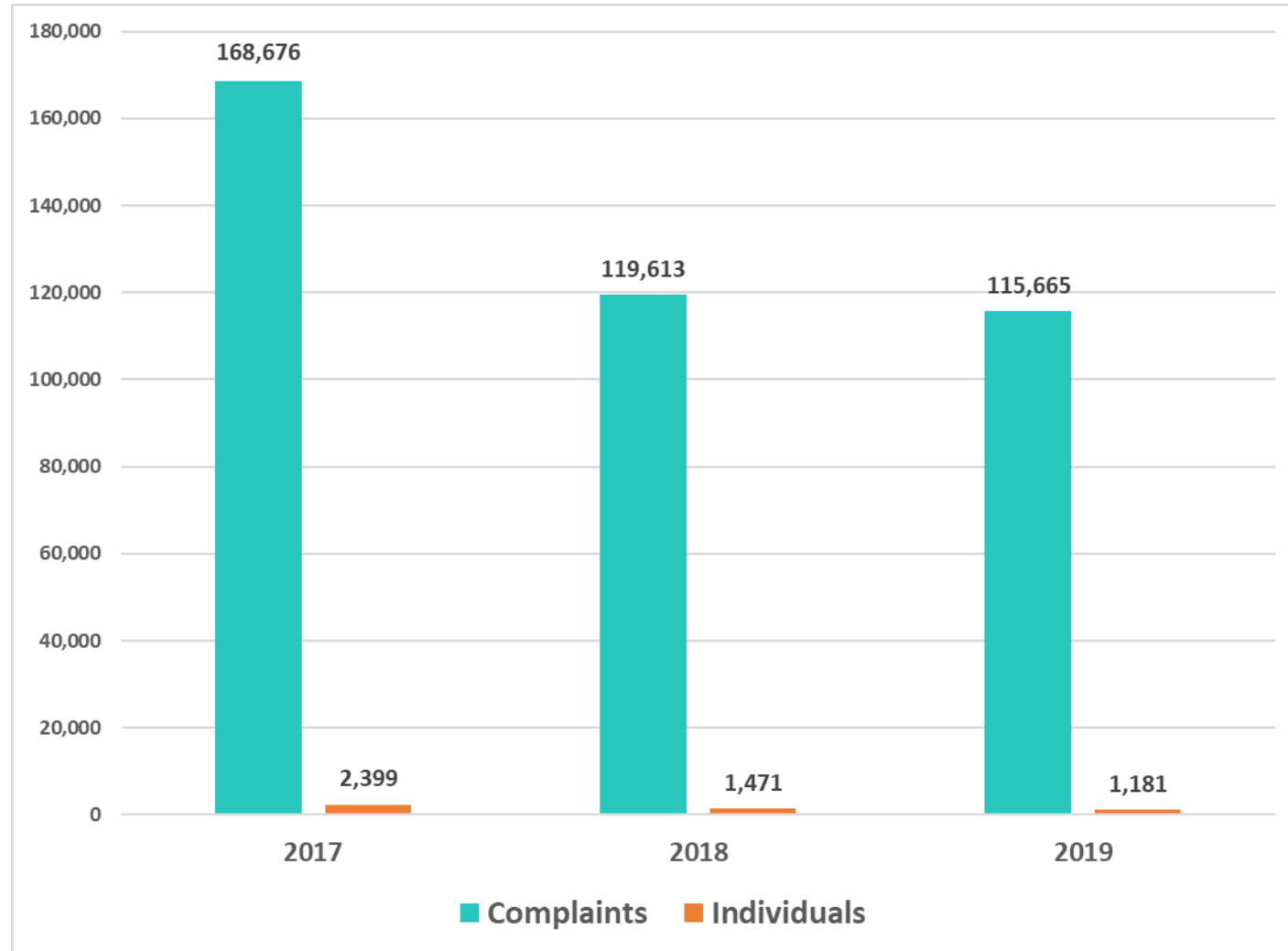


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# Complaints

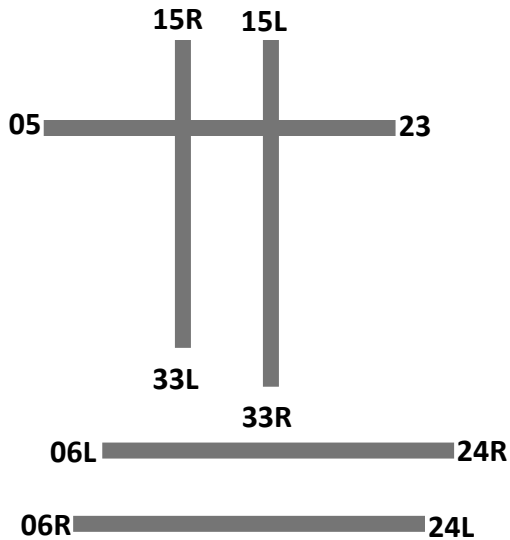
# Year-End Complaints and Individuals Year over Year

2017-2019



Residents can register a noise complaint by using our online tool, [WebTrak](#), by filling out our [noise complaint form](#), or by calling the Noise Management Office at 416-247-7682. Also, the [Noise Complaint Process](#) outlines what residents can expect from the Noise Management Office when they register a noise complaint.

# 2019 Year-End Complaints Against All Movements



ARRIVALS			
Runway	Movements	Complaints	% of Complaints to Arrivals
05	59,177	26,034	49%
06L	23,014	8,301	38%
06R	7,263	2,876	43%
15L	1,362	56	4%
15R	894	201	22%
23	49,756	2,886	6%
24L	12,945	3,989	33%
24R	64,520	20,183	35%
33L	6,208	7,318	128%
33R	764	1,538	207%

DEPARTURES			
Runway	Movements	Complaints	% of Complaints to Departures
05	24,537	3,540	15%
06L	64,034	11,393	19%
06R	1,407	96	8%
15L	934	1,592	169%
15R	297	507	164%
23	78,467	15,147	21%
24L	908	121	16%
24R	46,675	7,594	18%
33L	163	7	4%
33R	8,756	1,084	13%

Residents can register a noise complaint by using our online tool, [WebTrak](#), by filling out our [noise complaint form](#), or by calling the Noise Management Office at 416-247-7682. Also, the [Noise Complaint Process](#) outlines what residents can expect from the Noise Management Office when they register a noise complaint.

# Complaints and Individuals by Federal Riding

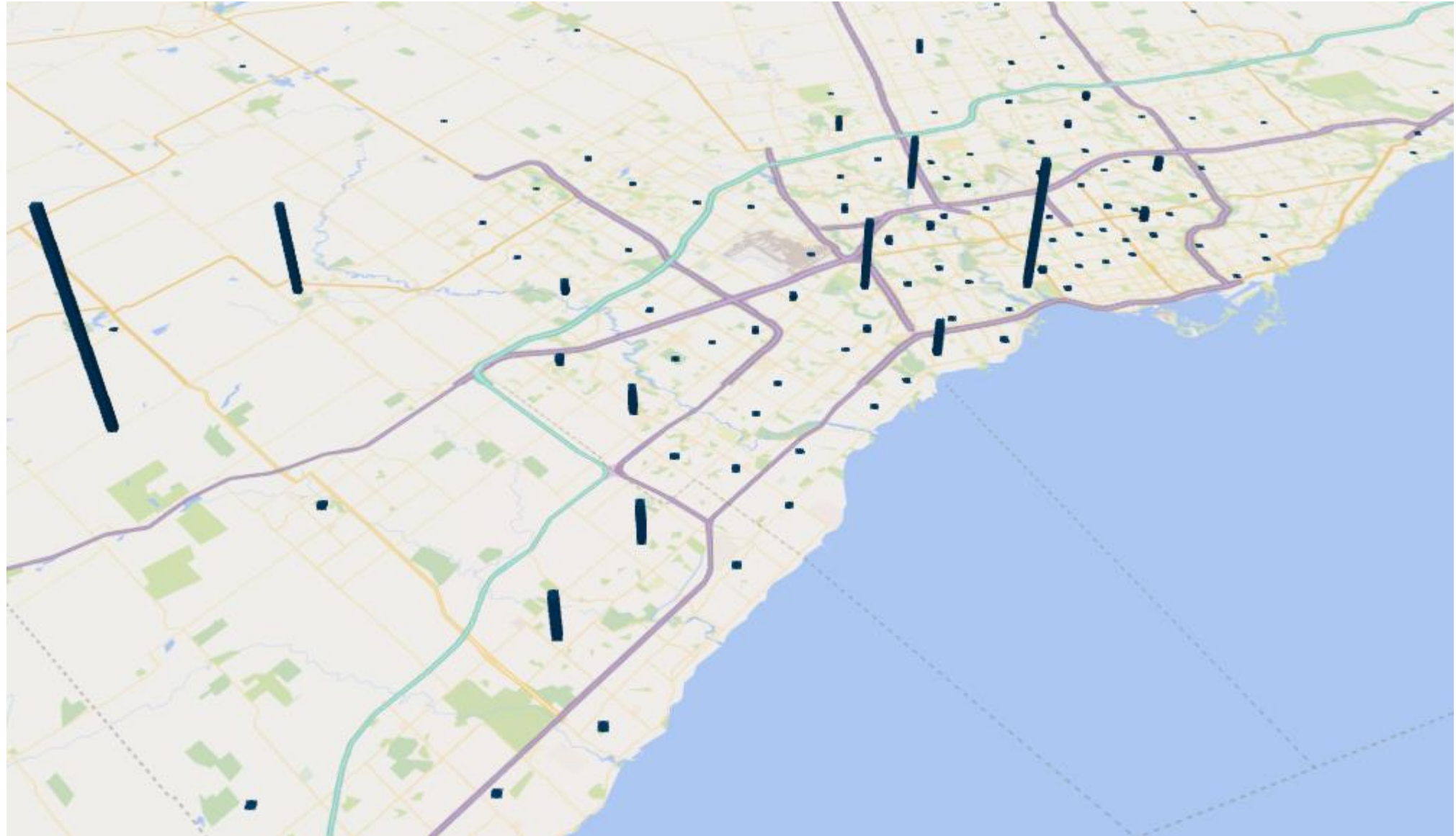
2019 Year End

Riding	Complaints	Individuals
Aurora-Oak Ridges-Richmond Hill	5	4
Beaches-East York	18	2
Brampton Centre	147	18
Brampton East	156	4
Brampton North	16	10
Brampton South	106	15
Brampton West	1,661	12
Burlington	2	1
Davenport	50	2
Don Valley East	1,856	12
Don Valley North	12	3
Don Valley West	1,706	25
Dufferin-Caledon	11	5
Eglinton-Lawrence	421	14
Etobicoke Centre	10,634	205
Etobicoke North	1,860	73
Etobicoke-Lakeshore	4,604	116
Hamilton East Stoney Creek	1	1
Humber River-Black Creek	6,606	40
King-Vaughan	2,676	20
Markham-Stouffville	2	1
Markham-Thornhill	857	5
Milton	29,143	42
Mississauga Centre	54	7

Riding	Complaints	Individuals
Mississauga East-Cooksville	1,319	60
Mississauga-Erin Mills	2,522	27
Mississauga-Lakeshore	353	18
Mississauga-Malton	617	46
Mississauga-Streetsville	1,713	105
Oakville	977	37
Oakville North-Burlington	10,452	48
Parkdale-High Park	20,092	15
Pickering-Uxbridge	11	1
Richmond Hill	169	20
Scarborough Southwest	3	1
Scarborough-Agincourt	3	3
Scarborough-Rouge Park	51	2
Spadina-Fort York	2	1
Thornhill	244	30
Toronto-Danforth	12	4
Toronto-St. Paul's	149	16
University-Rosedale	99	2
Vaughan-Woodbridge	1,862	14
Wellington-Halton Hills	11,165	30
Willowdale	767	28
York Centre	131	12
York South-Weston	348	23
<b>Total</b>	<b>115,665</b>	<b>1,181</b>

# Complaints by FSA

2019 Year End



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# Operations

# All Movements (Arrivals and Departures)

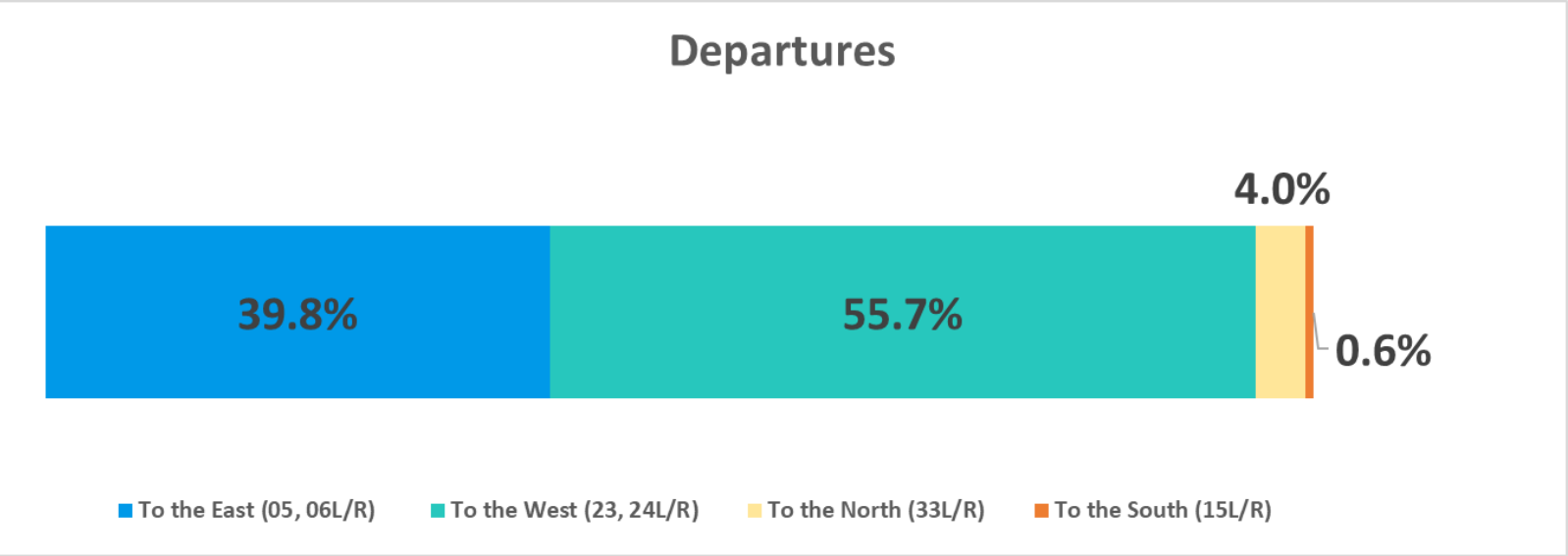
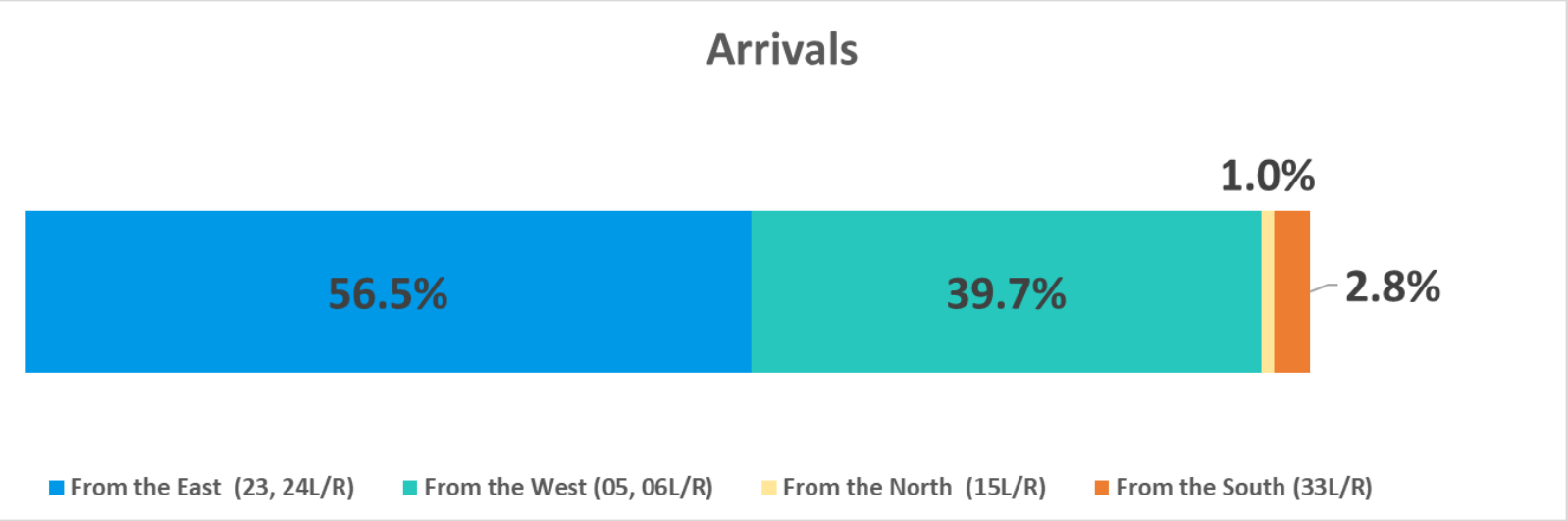
2019 Year End

Runway	Arrivals	Departures	Total
05	59,177	24,537	83,789
06L	23,014	64,034	87,235
06R	7,263	1,407	8,675
15L	1,362	934	2,334
15R	894	297	1,210
23	49,756	78,467	128,415
24L	12,945	908	13,856
24R	64,520	46,675	111,247
33L	6,208	163	6,417
33R	764	8,756	9,573
<b>Grand Total</b>	<b>225,903</b>	<b>226,178</b>	<b>452,081</b>



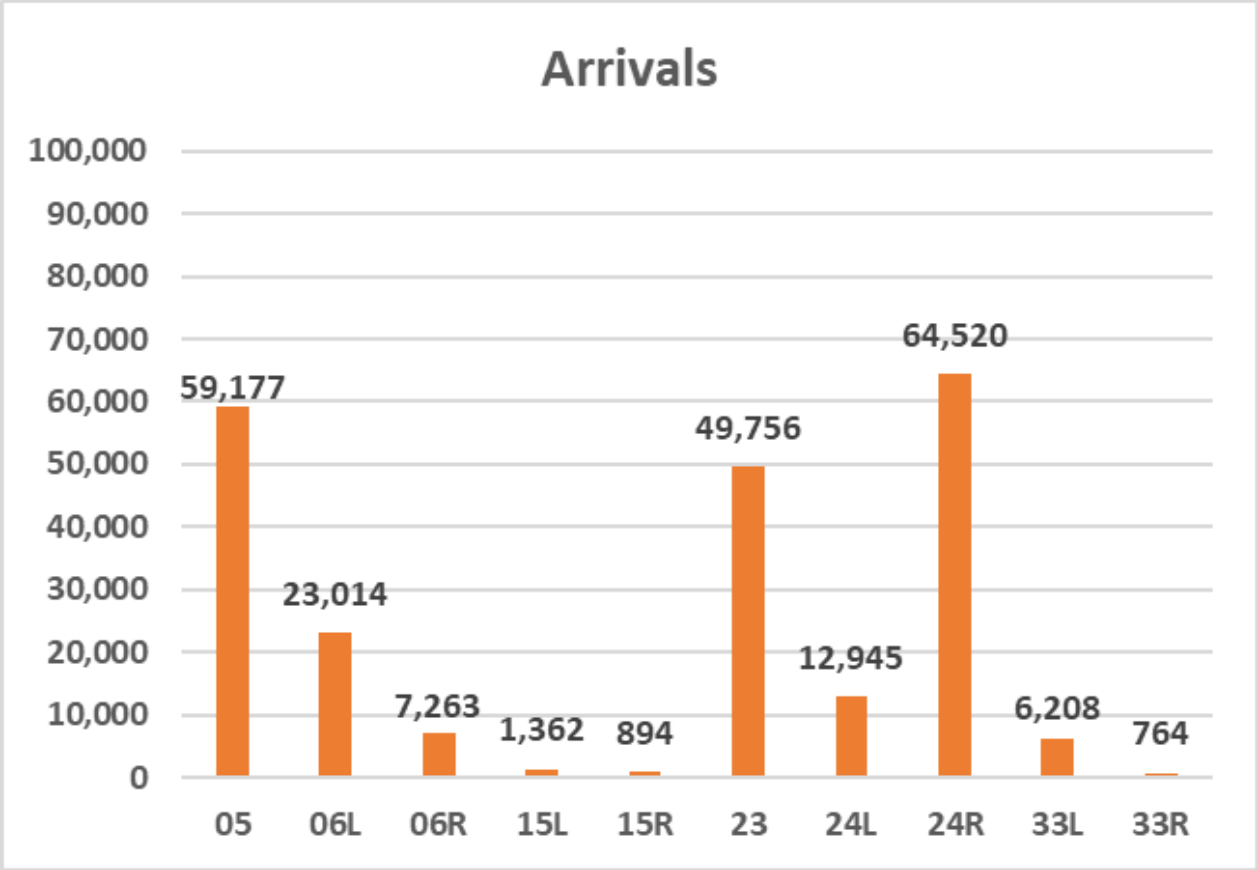
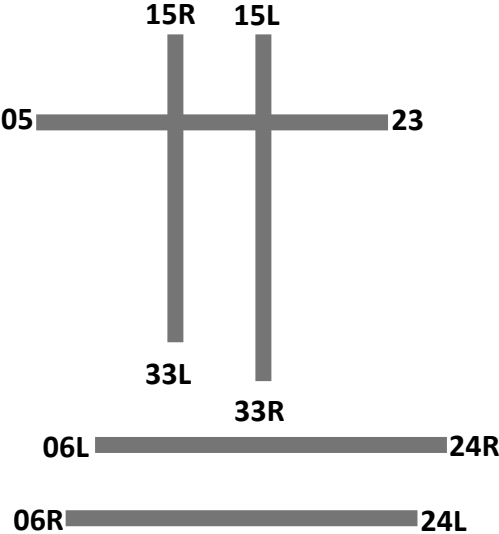
# Operations by Direction

2019 Year End



# Arrivals by Runway

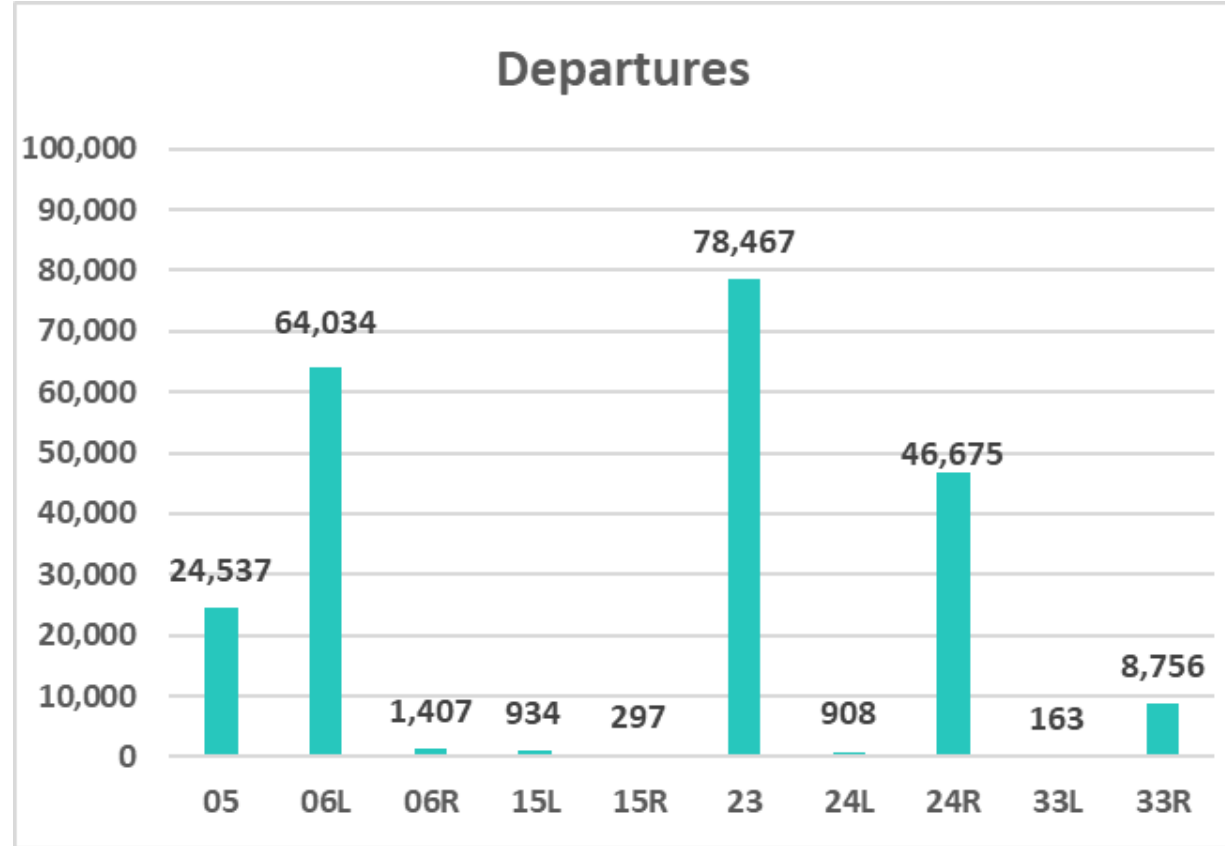
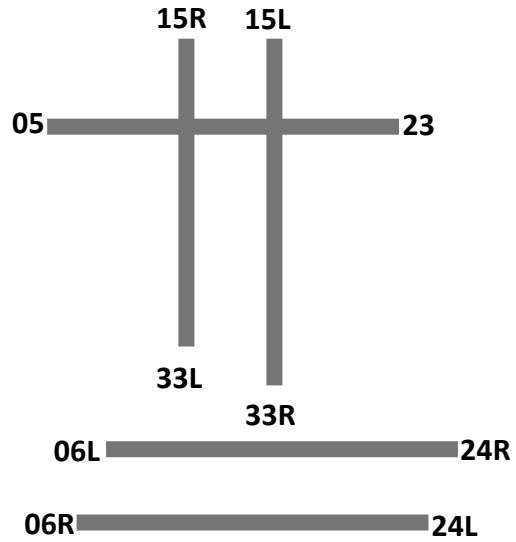
2019 Year End



Total: 225,903

# Departures by Runway

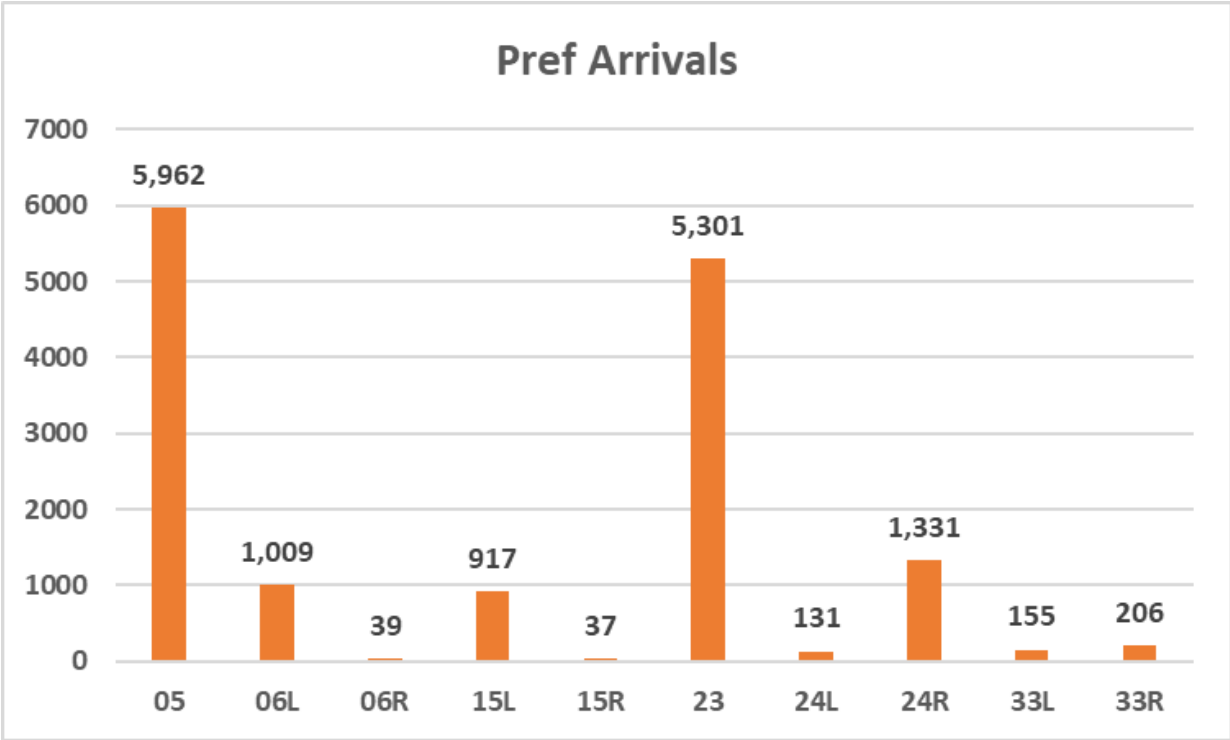
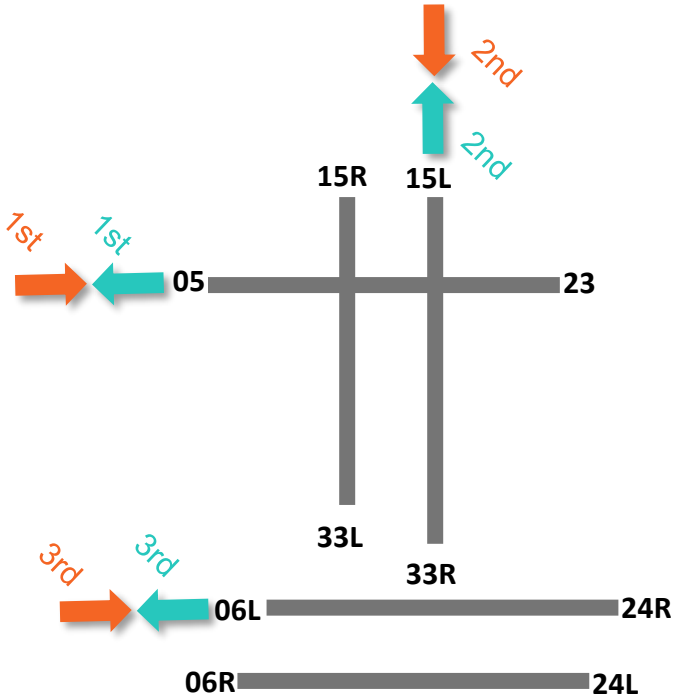
2019 Year End



Total: 226,178

# Arrivals by Runway

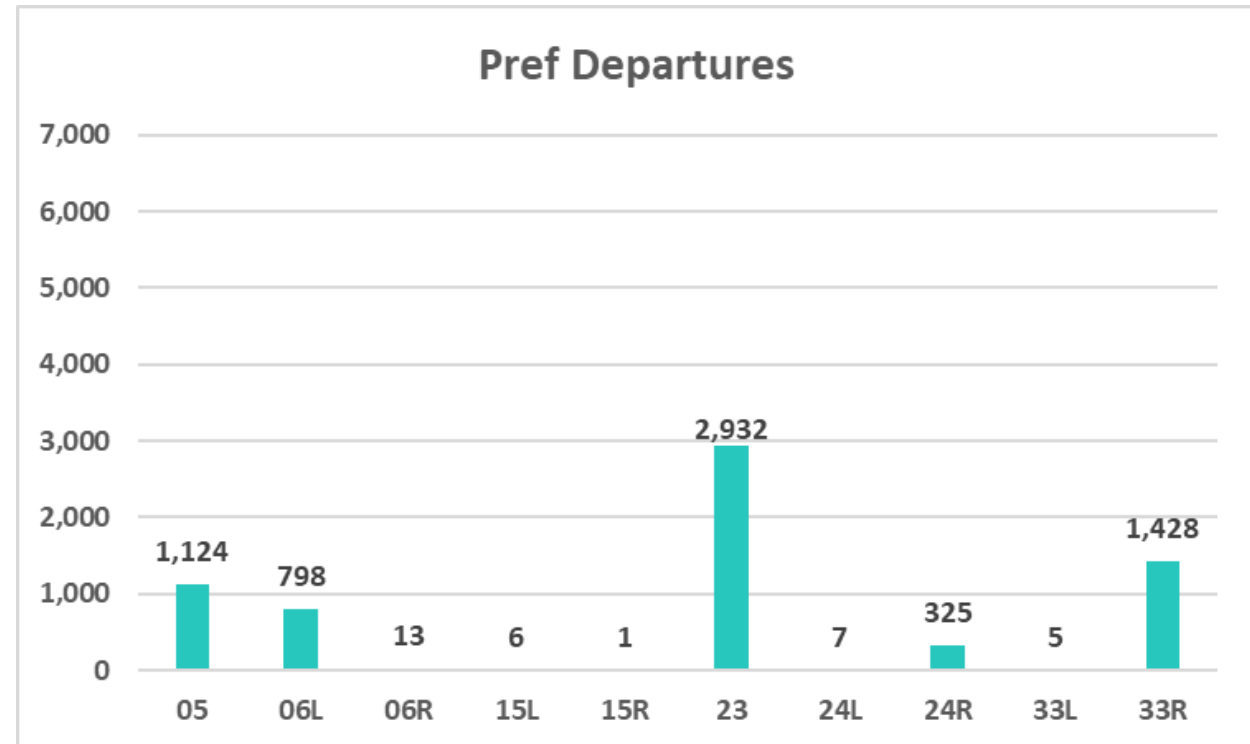
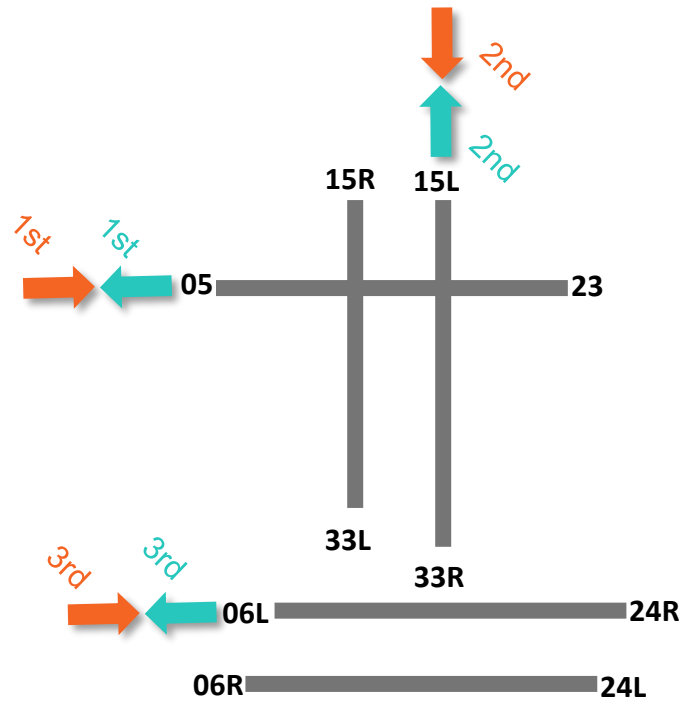
2019 Year End: Preferential Hours (12:00 a.m. - 6:29 a.m.)



Total: 15,088

# Departures by Runway

2019 Year End: Preferential Hours (12:00 a.m. - 6:29 a.m.)



**Total: 6,639**