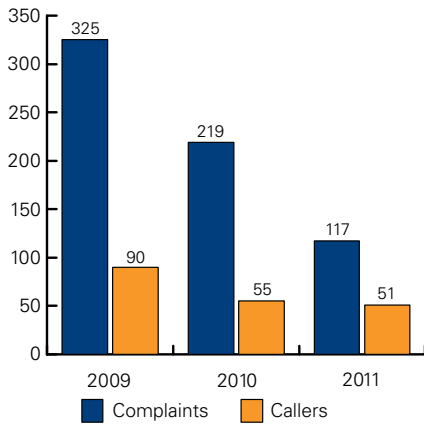


# 2011 COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE—UPDATE

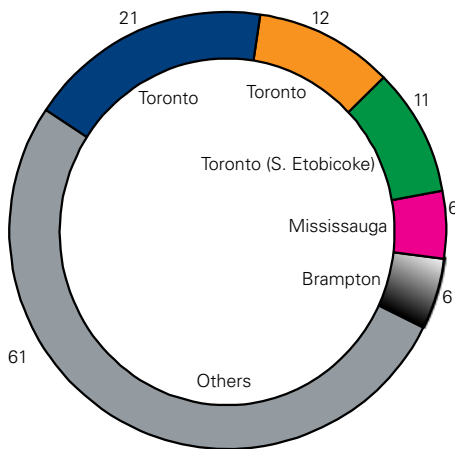
GREATER TORONTO AIRPORTS AUTHORITY

JUNE 2011

## Noise Complaints and Callers (March–April, 2011)

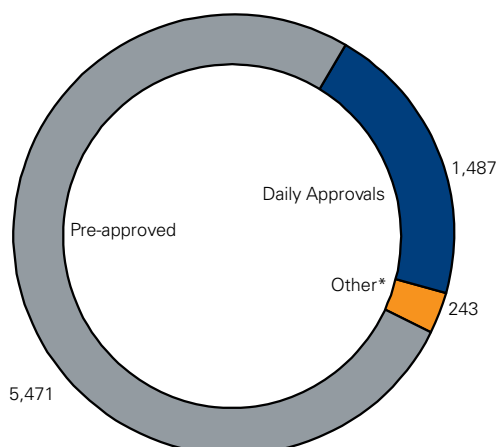


## Top Five Callers vs. All Other Callers (March–April, 2011)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

## Restricted Hours Flights (November 2010–April 2011)



\*Other operations include potential night violations, medevac flights, weather alternate flights, military and police

## Toronto Pearson's Cargo Operations Ranked Fourth Best in its Class in North America

Toronto Pearson's cargo operations were ranked fourth best in North America for airports handling between 400,000 and 999,999 tonnes of cargo per year, according to the 2011 Air Cargo Excellence Survey by *Air Cargo World*. The rankings are based on performance, value, facilities and operations, as assessed by airlines.

Toronto Pearson handled 482,518 tonnes of cargo in 2010, making it Canada's busiest cargo airport.

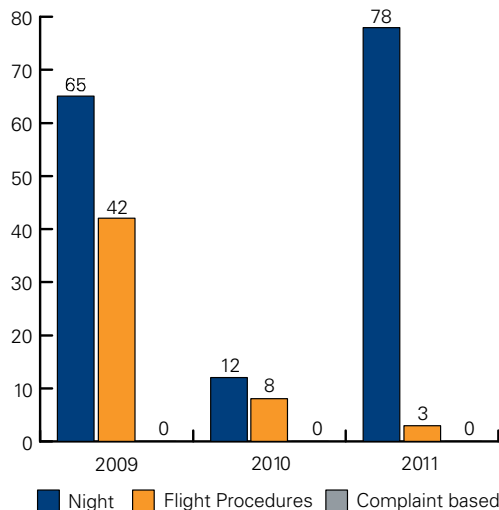
## Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

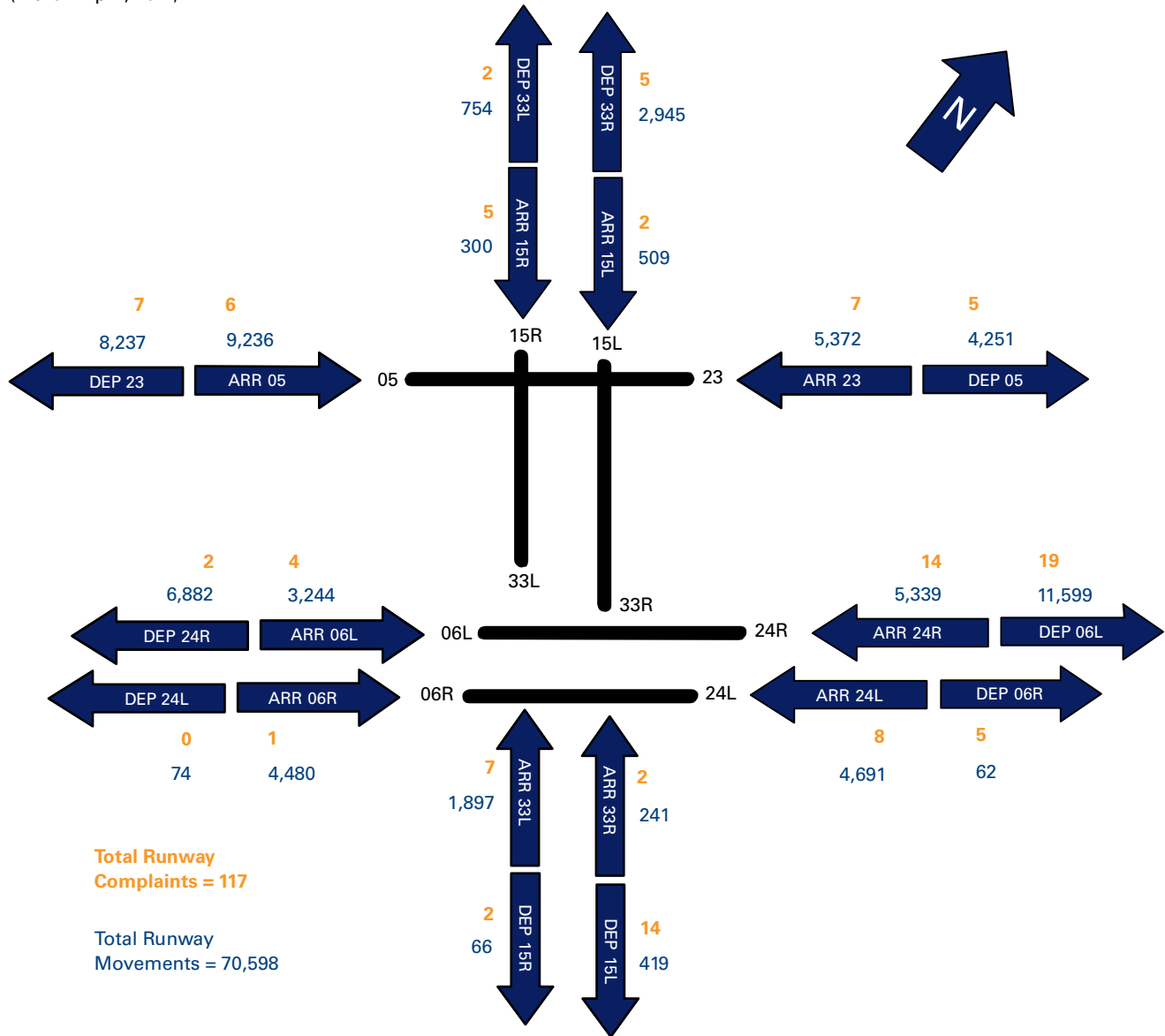
Throughout the trial from March 3, 2008, to April 30, 2011, 1,753 eligible jet aircraft (22 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 1,870 props (94 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 2,197 (85 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 25 complaints.

## Enforcement Investigations (March–April, 2011)

(March–April, 2011)

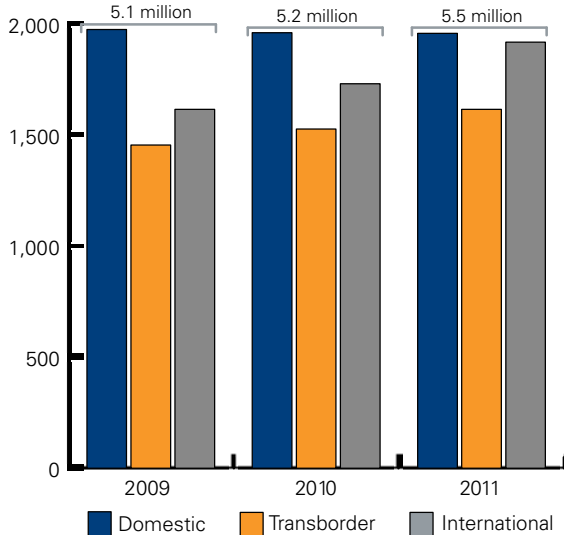


# Runway Movements and Noise Complaints by Runway Operation (March–April, 2011)



## Passenger Traffic at Toronto Pearson (March–April, 2009–2011)

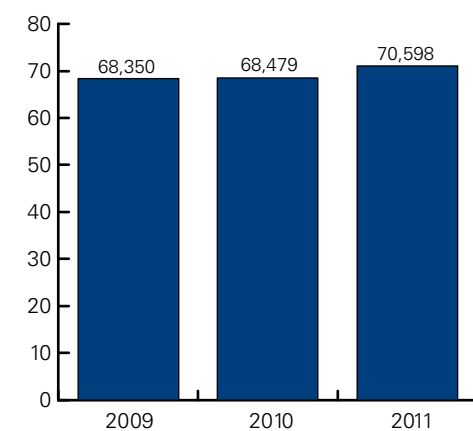
(in hundreds of thousands)



Note: These numbers are estimates.

## Runway Movements at Toronto Pearson (March–April, 2009–2011)

(in thousands)



Note: These numbers are estimates.