

2011 COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE—UPDATE

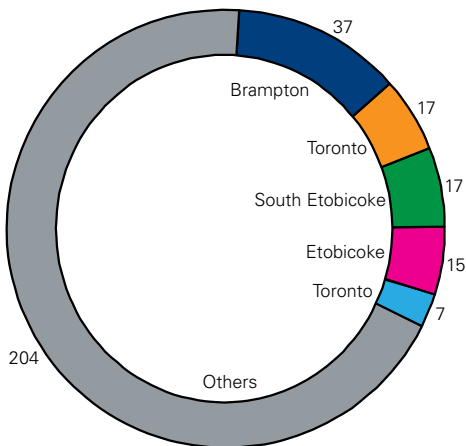
GREATER TORONTO AIRPORTS AUTHORITY

SEPTEMBER 2011

Noise Complaints and Callers (May–August, 2009–2011)

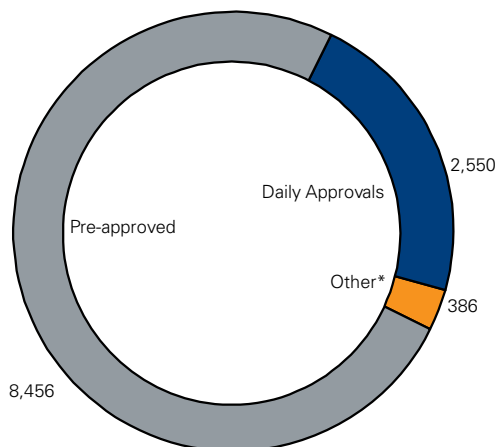


Complaints Made by Top Five Callers (May–August, 2011)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

Restricted Hours Flights (November 2010–August 2011)



*Other operations include medevac flights, weather alternate flights, military and police.

Toronto Among World's Most Livable Cities

A new survey by the [Economist Intelligence Unit](#) ranks Toronto the world's fourth most livable city, based on its social and political stability, quality of health care, crime rates, arts and cultural events, education, environment and infrastructure, including telecommunications and transportation.

Quality of international links was one of the key criteria under infrastructure. With Toronto Pearson servicing over 180 destinations worldwide, this no doubt was a factor that strengthened Toronto's ranking.

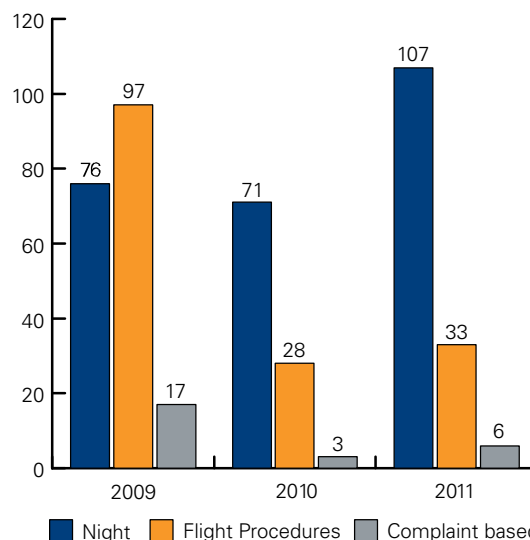
Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

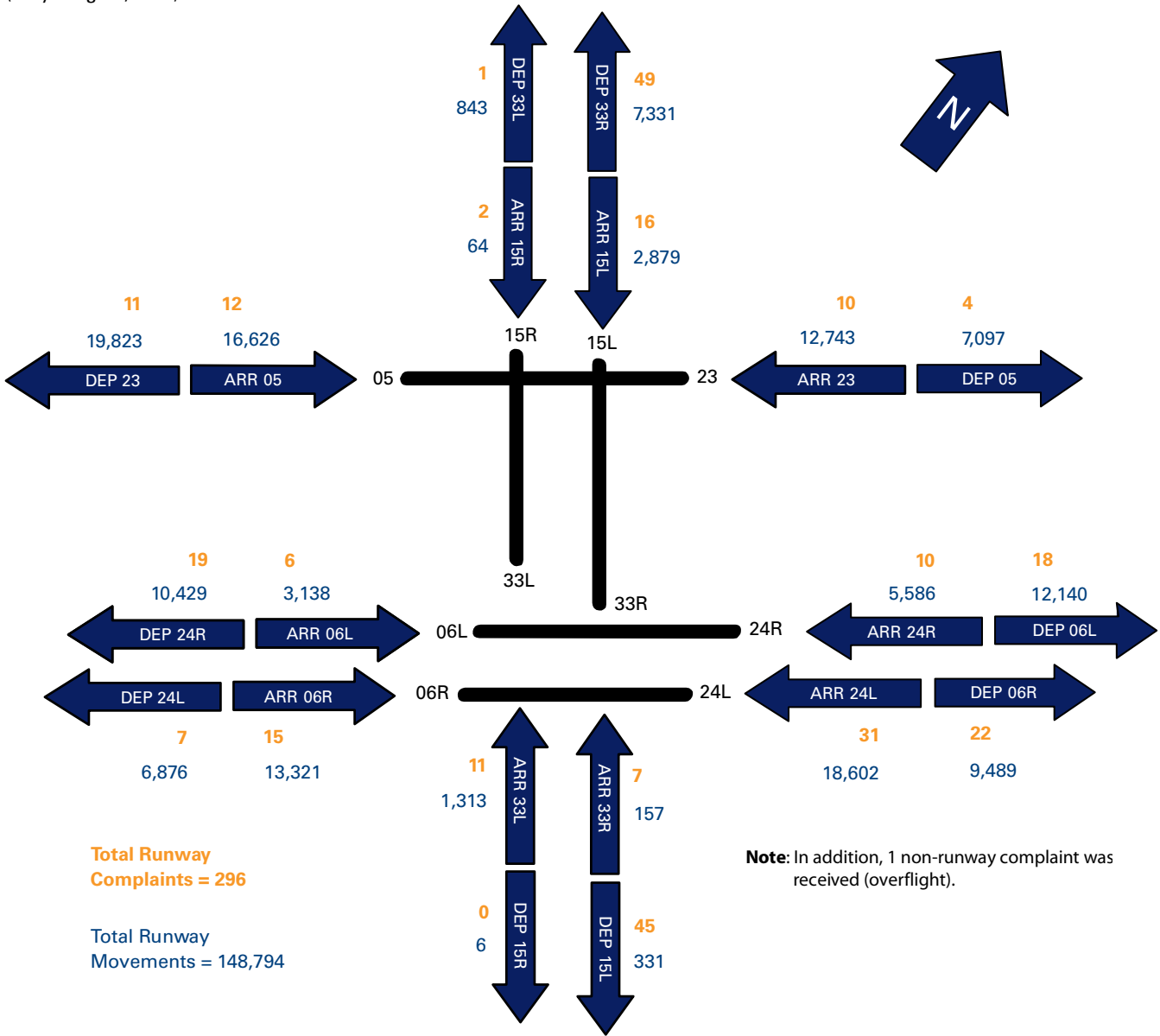
Throughout the trial from March 3, 2008, to August 31, 2011, 1,826 eligible jet aircraft (21 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,064 props (94 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 2,502 (86 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 25 complaints.

Enforcement Investigations

(May–August, 2009–2011)

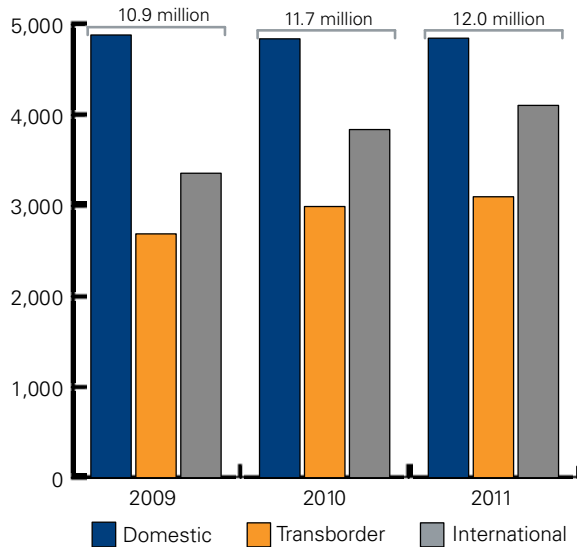


Runway Movements and Noise Complaints by Runway Operation (May–August, 2011)



Passenger Traffic at Toronto Pearson (May–August, 2009–2011)

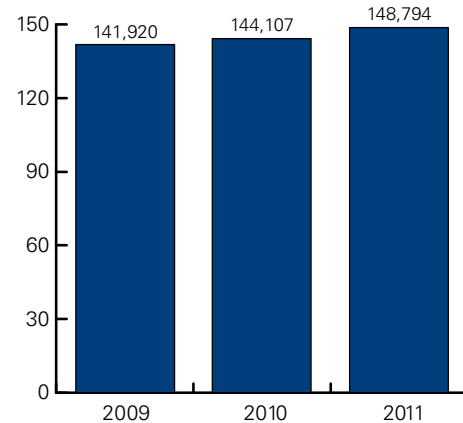
(in thousands)



Note: These numbers are estimates.

Runway Movements at Toronto Pearson (May–August, 2009–2011)

(in thousands)



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