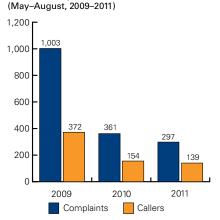
2011 COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE—UPDATE

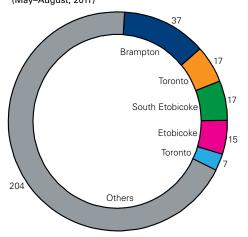
GREATER TORONTO AIRPORTS AUTHORITY

SEPTEMBER 2011

Noise Complaints and Callers

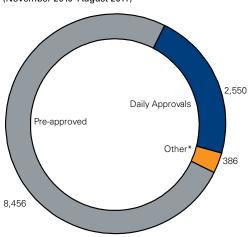


Complaints Made by Top Five Callers (May-August, 2011)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

Restricted Hours Flights (November 2010–August 2011)



*Other operations include medevac flights, weather alternate flights, military and police.

Toronto Among World's Most Livable Cities

A new survey by the <u>Economist Intelligence Unit</u> ranks Toronto the world's fourth most livable city, based on its social and political stability, quality of health care, crime rates, arts and cultural events, education, environment and infrastructure, including telecommunications and transportation.

Quality of international links was one of the key criteria under infrastructure. With Toronto Pearson servicing over 180 destinations worldwide, this no doubt was a factor that strengthened Toronto's ranking.

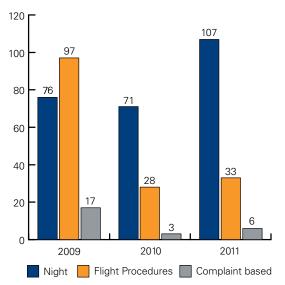
Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

Throughout the trial from March 3, 2008, to August 31, 2011, 1,826 eligible jet aircraft (21 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,064 props (94 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 2,502 (86 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 25 complaints.

Enforcement Investigations

(May-August, 2009-2011)





Runway Movements and Noise Complaints by Runway Operation (May-August, 2011) 843 7,331 64 15R 2,879 11 **12** 10 4 15R 12,743 7,097 19,823 16,626 15L DEP 23 ARR 05 ARR 23 DEP 05 19 6 10 18 33L 3,138 10,429 5,586 12,140 33R 24R DEP 06L ARR 06L 06L ARR 24R DEP 24R ARR 24L ARR 06R DEP 24L **22** 31 15 9,489 6,876 13,321 18,602 ARR 1,313 157 **Total Runway** Note: In addition, 1 non-runway complaint was Complaints = 296 received (overflight). 45 **Total Runway** 6 Movements = 148,794 331 **Runway Movements at Toronto Pearson Passenger Traffic at Toronto Pearson** (May-August, 2009-2011) (May-August, 2009-2011) (in thousands) (in thousands) 10.9 million 11.7 million 12.0 million 148,794 5,000 144,107 150_F 141,920 120 4,000 90 3,000 60 2,000 30 1,000 2009 2010 2011 Note: These numbers are estimates. 0 2009 2010 2011

Note: These numbers are estimates.

Domestic

Transborder

International