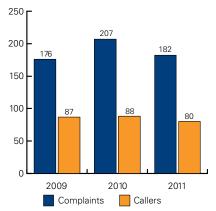
2011 COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE—UPDATE

GREATER TORONTO AIRPORTS AUTHORITY

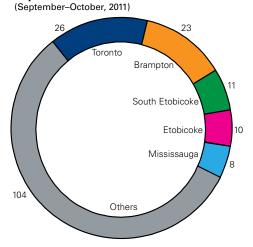
DECEMBER 2011

Noise Complaints and Callers

(September-October, 2009-2011)

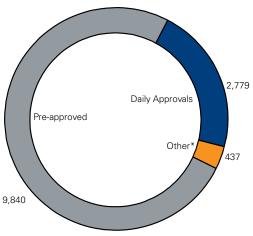


Top Five Callers vs. All Other Callers



This chart shows the number of complaints made by our five most frequent callers, identified by location.

Restricted Hours Flights (November 2010–October 2011)



*Other operations include medevac flights, weather alternate flights, military and police.

Toronto Pearson reduces fees for 2012

For the fifth consecutive year, the GTAA will reduce fees charged to airlines operating at Toronto Pearson. Taking effect January 1, 2012, the new rates and charges will result in a 2.5 per cent reduction in overall fees charged to airlines. Cargo carriers will see a 6.9 per cent fee reduction.

"Our goal is to make Toronto Pearson as competitive as possible," said Lloyd McCoomb, GTAA President and CEO. "We are working to become North America's premier passenger gateway, and these fee reductions show that we are committed to helping the air carriers grow their business in Toronto."

Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues, and related complaints are minimal.

Throughout the trial from March 3, 2008, to October 31, 2011, 1,842 eligible jet aircraft (20 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,177 props (94 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 2,703 (86 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 26 complaints.

Enforcement Investigations

(September-October, 2009-2011)

