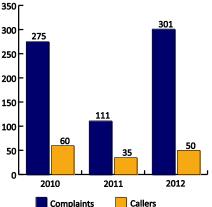
# COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE UPDATE

MARCH 2012

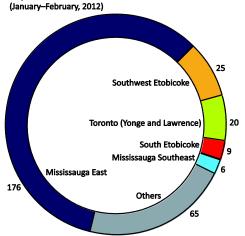
Toronto Pearson

# Noise Complaints and Callers (January–February, 2010–2012)

(January—February, 2010–2012)



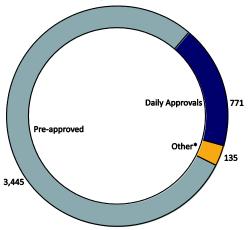
## Top Five Callers vs. All Other Callers



This chart shows the number of complaints made by our five most frequent callers, identified by location.

### **Restricted Hours Flights**

(November 2011-February 2012)



<sup>\*</sup>Other operations include medevac flights, weather alternate flights, military and police.

### **2012 Summer Construction Program**

The 2012 summer construction program begins in April. As a result, use of certain runways will be restricted, and non-standard traffic patterns to and from the airport may occur.

One of the major construction projects is the electrical rehabilitation of Runway 15L-33R from mid-April to mid-June.

To minimize the impact of aircraft noise on the surrounding communities, the GTAA continues to work with Nav Canada, air carriers and construction managers. Check TorontoPearson.com for the latest updates on this program.

### **Air Services**

This summer, Air Transat will fly to Newcastle and Exeter, England, and Hainan Airlines will increase Beijing service to four times weekly.

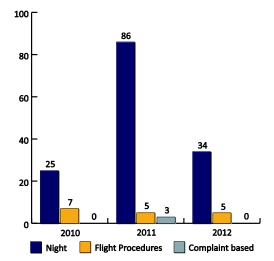
### **Early Turn Trial**

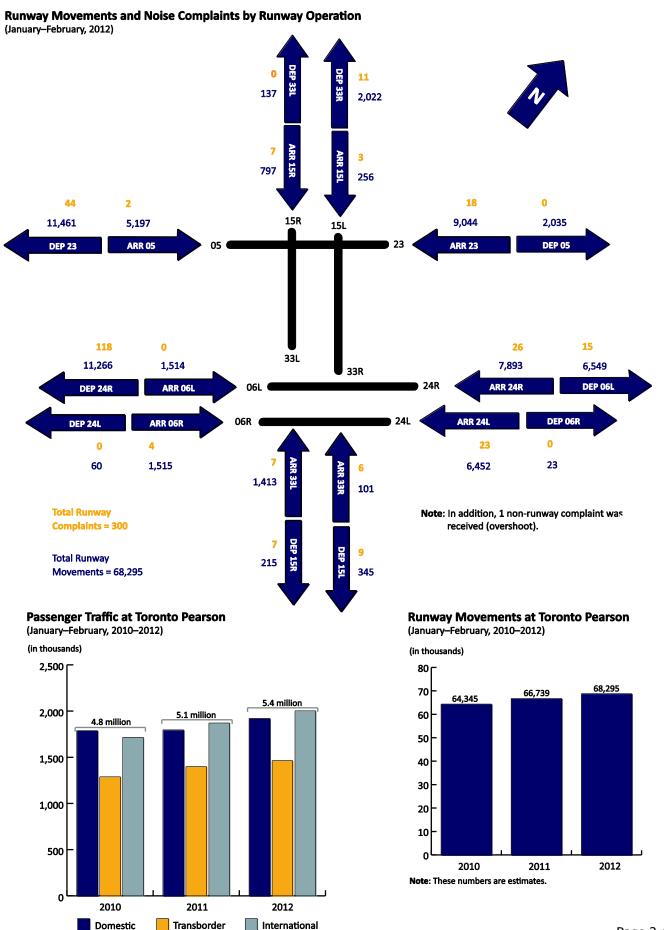
The trial program allowing early turns on the north/south runways and extended prop turn hours continues.

Throughout the trial from March 3, 2008, to February 29, 2012, 1,912 eligible jet aircraft (20 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,345 props (93 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 3,092 (85 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 56 complaints.

### **Enforcement Investigations**

(January-February, 2010-2012)





Note: These numbers are estimates.