

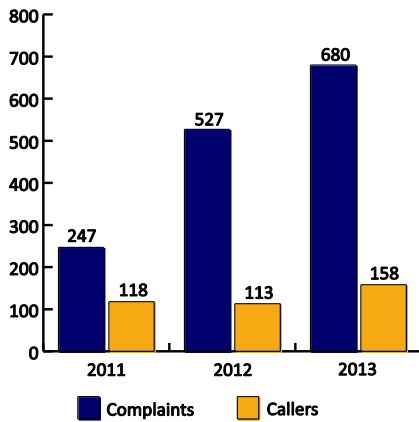
COMMUNITY ENVIRONMENT AND NOISE ADVISORY COMMITTEE UPDATE



SEPTEMBER 2013

Toronto Pearson

Noise Complaints and Callers (June–July, 2011–2013)

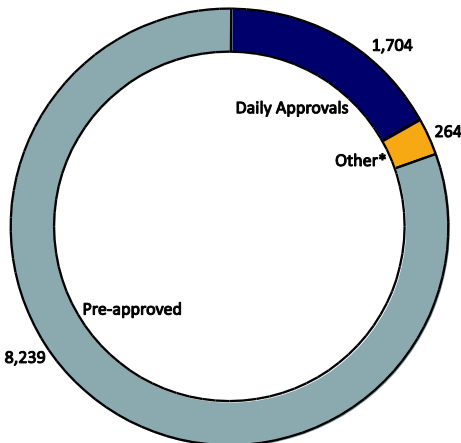


Third Annual Toronto Pearson Street Festival

We are your airport and your neighbor, and we feel lucky to have the amazing neighbours that we do. We invite you to come out to our third annual [Toronto Pearson Street Festival](#) and celebrate your great community.

On Saturday, September 14, from 10 a.m. until 3 p.m., come to our Administration Building (3111 Convair Drive) and experience your airport at a family-friendly event. Take a behind-the-scenes look at what happens between check in and take off at Canada’s busiest airport, meet the people who keep Toronto Pearson running smoothly, see airport equipment up close, and enjoy the kids zone, food tent, and live entertainment on our community stage.

Restricted Hours Flights (November 2012–July 2013)



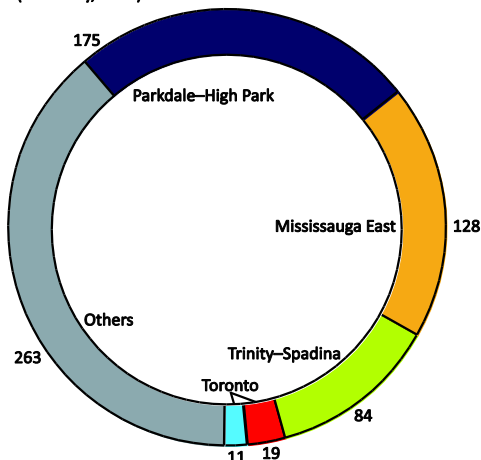
Early Turn Trial

The trial program allowing early turns on the north/south runways and extended prop turn hours continues.

Throughout the trial so far, from March 3, 2008, to July 31, 2013, 2,279 eligible jet aircraft (19 per cent) conducted an early turn off the north/south runways, resulting in six complaints. During this time, 2,921 props (92 per cent) conducted early turns between the hours of 6:30 and 6:59 a.m., while 4,794 (84 per cent) initiated early turns between 11:01 and 11:30 p.m., resulting in 194 complaints.

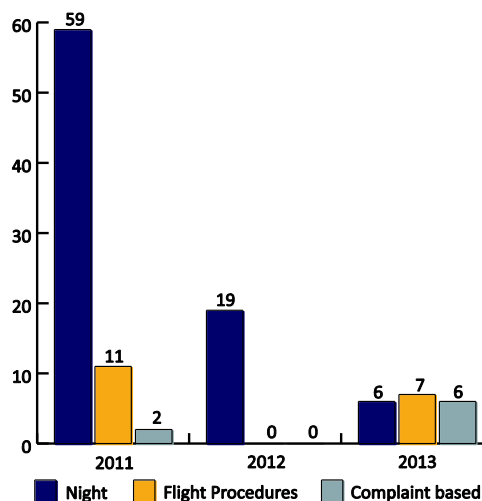
*Other operations include medevac flights, weather alternate flights, military and police.

Top Five Callers vs. All Other Callers (June–July, 2013)



This chart shows the number of complaints made by our five most frequent callers, identified by location.

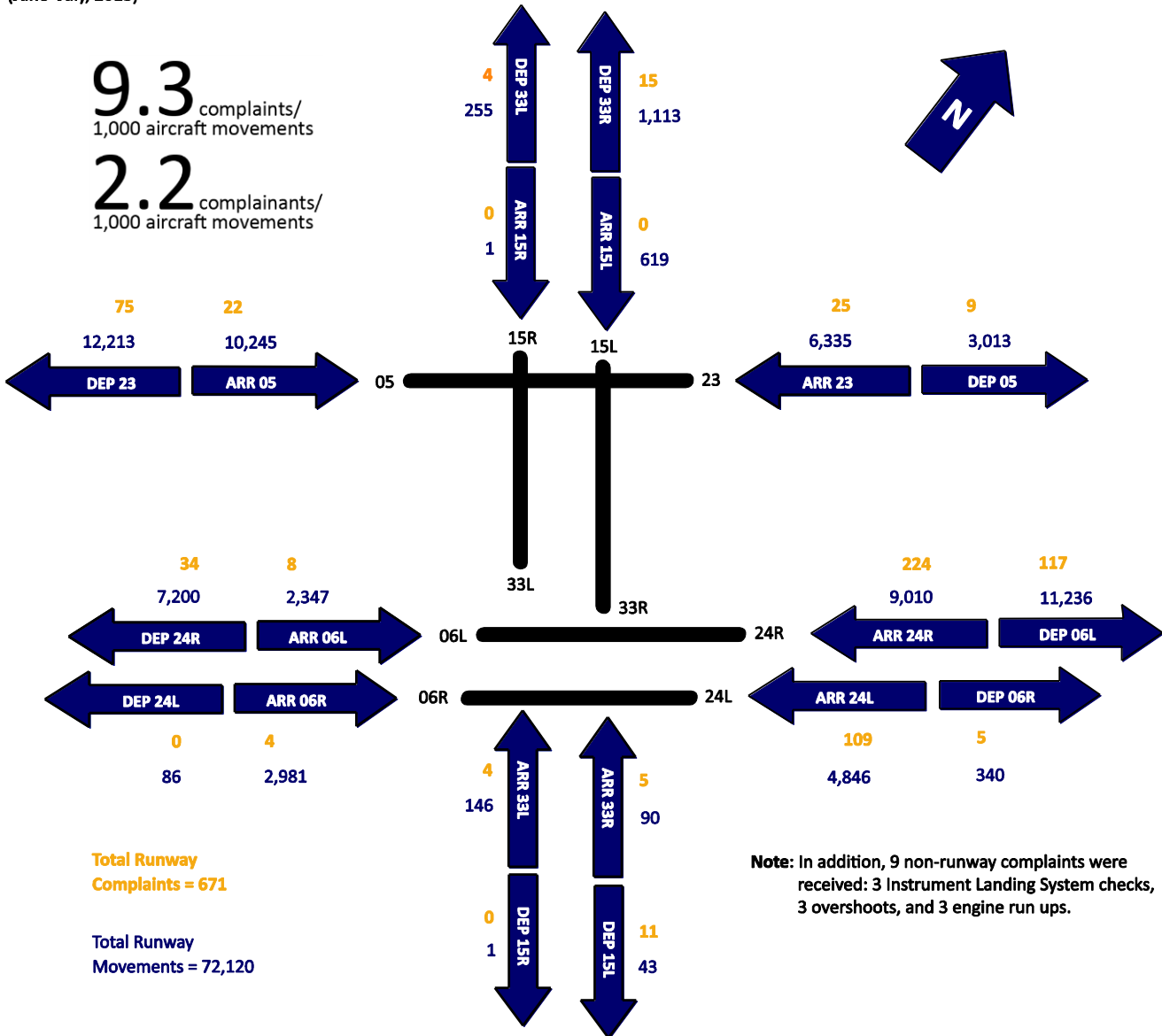
Enforcement Investigations (June–July, 2011–2013)



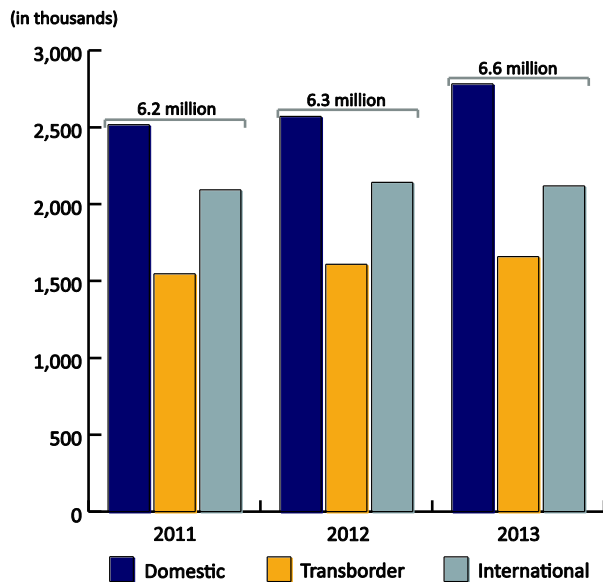
Runway Movements and Noise Complaints by Runway Operation
(June–July, 2013)

9.3 complaints/
1,000 aircraft movements

2.2 complainants/
1,000 aircraft movements



Passenger Traffic at Toronto Pearson
(June–July, 2011–2013)



Runway Movements at Toronto Pearson
(June–July, 2011–2013)

