

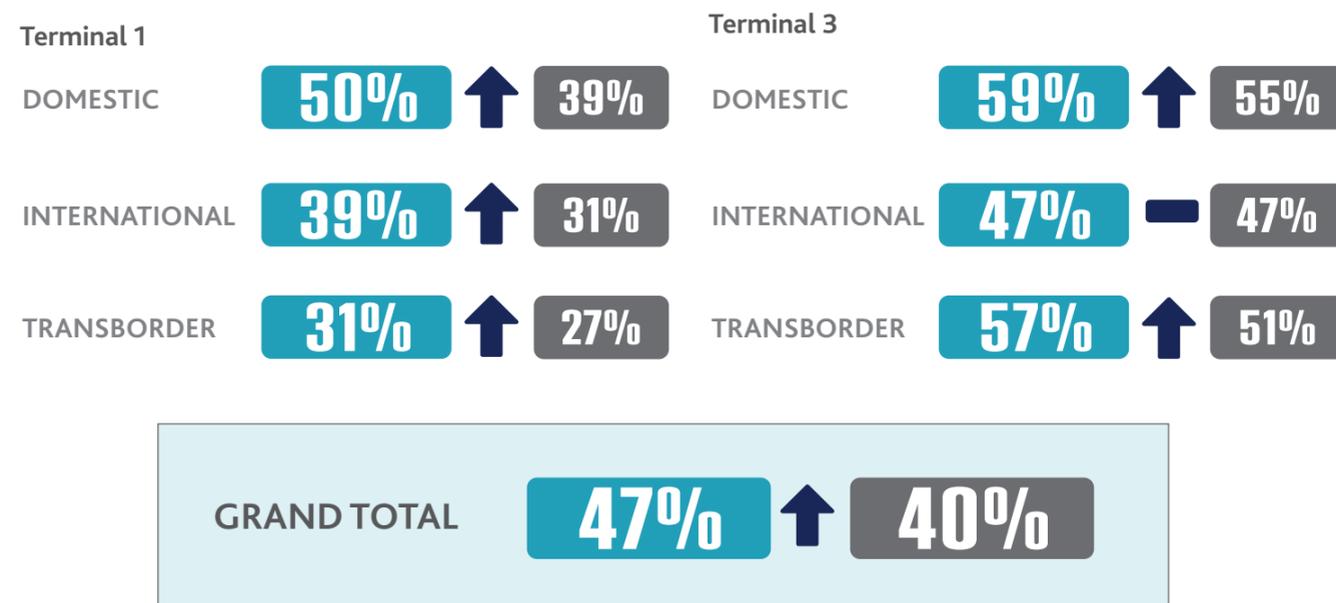


TORONTO PEARSON WEEKLY OPERATIONS AT A GLANCE

Toronto Pearson and all 400+ industry and government partners that operate as part of the airport ecosystem are working hard to improve the airport travel experience. To keep you informed of progress, we've collected information from across the operation in a single, at-a-glance resource which will be updated weekly and compared to a four-week rolling average.

ON TIME PERFORMANCE

The percentage of flights that departed/arrived at their gate within 15 minutes of scheduled time. Various factors impact on-time performance, including airline staffing, weather and other operational disruptions.



CANCELLATIONS

The percentage of flights airlines have cancelled.



BAGGAGE DELIVERY

Baggage delivery to and from the aircraft is managed by the airlines. The below data references the average length of time it takes for the first bag to be delivered to the carousel.



DEPARTURES SCREENING

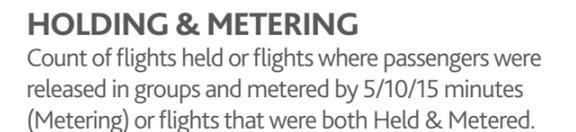
Data from the Canadian Air Transport Security Authority (CATSA) on the percentage of passengers that passed through departures screening in less than 15 minutes.



INTERNATIONAL ARRIVALS

There are times when the Greater Toronto Airports Authority may hold passengers onboard their plane or in waiting areas to make room in the customs hall.

The below data references the number of international arriving flights held and/or metered and average hold times, including the number of passengers impacted.



LEGEND: **PREVIOUS WEEK** **ROLLING 4 WEEK AVERAGE**

The data contained on this infographic is for the week of Aug 8-14.